

Response to RFP 10-82

State of Indiana

Proposal Response to RFP 10-82 for a Calendaring System for IN.gov DUE: May 14, 2010 3:00 p.m. Eastern Time

Submitted to:
James Osborne
Indiana Department of Administration
Procurement Division
402 West Washington Street, Room @478
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Submitted by: Larry Wagner lwagner@activedatax.com

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May 12, 2010



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1 Transmittal Letter 2.2

Active Data Exchange is pleased to provide this RFP response to the State of Indiana for a web based events calendar software application. We acknowledge and understand the general information in Section 1 of the RFP. We garee to meet the requirements and conditions listed in Section 1.

Our firm specializes in enterprise web-based calendaring solutions. Our corporate vision is to act as the central repository of event data providing our customers the ability to aggregate and reuse event data across disparate platforms within the enterprise. As a technology provider, Active Data Exchange partners with our customers in achieving these goals through open client feedback, robust product features and quality customer service.

Active Data Exchange agrees with the mandatory clauses of the sample contract that was provided by the state of Indiana for RFP10-82.

When you work with Active Data Exchange you work with an organization that is committed to your success. As an authorized Microsoft Gold Certified Independent Software Vendor solution, Active Data Exchange is a minority-owned, woman-owned business enterprise certified in the Commonwealth of Pennsylvania.

Contact information:

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(T) 610.997.8194
(F) 610.866.7899
www.www.wagner@activedatax.com

Thank you for this opportunity to provide you with the attached RFP response.

Sincerely,

Susan C Yee CEO

2 Business Proposal 2.3

2.1 General - Active Data Calendar Solution 2.3.1

Active Data Calendar is a best in class communications and planning calendar solution for organizations of all sizes. As a central repository of date related information, the core of Active Data Calendar is the ability to:

- Automatically poll, aggregate, filter, distribute, and share calendaring across the enterprise
- Provide decentralized publishing workflow
- Provide interactive communications tools to notify, update, and invite visitors about new, updated and cancelled events
- Configure the presentation of calendars and calendar content unique to each agency
- Combine calendar data across multiple agencies for roll up views
- Provide event registration capabilities
- Provide room and resource utilization capabilities

Our scalable web based event platform provides key departments the ability to easily plan and publish events, while providing a cost effective communications tool to improve awareness of events, deadlines and meetings to Indiana constituents.



Active Data Calendar is designed to easily exchange data between other third party tools. Acting as a "master overlay" Active Data Calendar can interface with systems including intranets/portals, Exchange, Project, SharePoint and other date related applications. Additional uses include the ability to export data into print formats such as InDesign to streamline the re-use of data into other digital formats. Active Data Calendar provides a robust tool set for both the import and export of event related information via a variety of file formats including: javascript, XML, iCal, RSS and csv. These imports/exports can be managed as "one-time" or "persistent" feeds.

We have been providing web services to clients across North America for over 15 years and in particular government and government funded institutions that require Section 508 compliance. We understand the need to stretch tight resources in uncertain economic times and also understand how states are experiencing special challenges with growth and capacity issues, and the need for increased constituent communication. We hope that this proposal will provide the State of Indiana with the confidence that Active Data Exchange can serve as a long term web partner, for the state's web communication needs.

2.1.1 Active Data Calendar Suite of Products

Active Data Calendar



Our Active Data Calendar is used by all across the county and is an excellent online event marketing solution that allows State of Indiana to provide a central repository of upcoming events.

Active Data Calendar allows for an unlimited number of Categories and Subcategories to be configured. Events that are planned are classified by one or multiple categories and subcategories. Calendar also maintains a three tier location structure for Location, Building, and Room.

A variety of notification and subscription methods are available including: iCAL, RSS, email notification, dynamic iCAL

Other interactive features include:

Integration with Social Media sites, directions via web based mapping services, custom search and custom RSS creation.

Active Data Calendar – Private Calendar Module



The Private Calendar Module provides a second master event calendar. A unique set of categories and subcategories are maintained through this calendar environment that is not accessible through the Public Calendar views. Many clients will use the Private Calendar, linked off of a Portal for displaying events through a unified view.

Active Data Calendar – Facilities Management Module (optional)



Active Data Facilities extends on the functionality found within Active Data Calendar. Active Data Facilities builds on the 3 tier location structure allowing for a variety of attributes to be saved at the location level (examples include room features, capacity, availability schedule, etc.) Within the Active Data Facilities Administration area, calendar users have access to the Facilities Calendar which offers a variety of operational views of bookings and available spaces including Gantt charts, room lists, etc. These are all filterable by the maintained room attributes.

Active Data Calendar - Advanced Registration Module (optional)



The Advanced Registration Module extends on the basic registration capabilities found within Active Data Calendar. The Advanced Registration Module supports the ability to create custom registration forms, tailor workflow, customize notification emails, and collect payment through Paypal Express or TouchNet (integration with other payment gateways can be achieved through professional service engagements).

2.1.2 Team profiles

Susan C. Yee, CEO, B.S. Lehigh University, Marketing and Finance Double Major Founder, number of years 11

In 1995, as Chief Operating Officer of Twin County Cable Television, she orchestrated a \$100 million merger with RCN, a publicly held cable television company. Proceeds of that merger were used to fund companies in the Internet industry. In 1995 Ms. Yee launched an Internet firm – Regional Network Communications, which built and operated 13 community web sites in partnership with the Media News Group, owner of the Oakland Tribune, and other newspapers across the country. Active Data Exchange, Inc. was founded in 1999 as a spin-off of Regional Network Communications, inc. to capitalize on the content management, events calendar, and content syndication software that was developed to power the community web sites. Active Data Exchange provides business-to-business technology solutions to streamline web based publishing and information distribution processes.

Susan Yee began her career in the cable television industry for one of the largest independently owned cable television firms. With over 15 years in cable television operations, Susan Yee was involved in strategic planning for programming content and distribution over broadband networks, integrated broadband scrambling technologies with software billing systems, and implemented the first pay-perview trials in the industry. She participated in the national launches of cable channels such as ESPN, CNN and MTV to the cable industry including affiliate licensing models, and pay channel packaging and served on the Executive Committee of the Board of Directors of C-SPAN, and the PA Cable Television Association.

Her career has evolved from managing the distribution of television content to the distribution of digital content using the Internet as a vital delivery medium. She served on the Board of Trustees of Lehigh University from 1995-2004, and was selected as one of the Top 50 Women in Business in Pennsylvania in 1997.

She currently serves on the Board of Trustees of the Lehigh Valley Hospital and Health Network since 1997, The Lehigh Valley Hospital and Health Network is a teaching community hospital with over 800 beds in 3 clinical campuses.

She also currently serves as a Board Member of the International Association of Microsoft Certified Partners, Philadelphia Chapter, The Office of Minority and Women Owned Businesses of the Lehigh Valley Economic Development Corporation, Lehigh University College of Education Board of Advisors, served as a Trustee for Lehigh University for 9 years on the Development, Student Affairs, Physical, Plant and Planning Committee, and as Chair of the Public Affairs Committee.

Kendra Hollinger, COO—B.S. Communications, Moravian College

Founder, number of years: 11

Kendra oversees product development and professional services for Active Data Exchange for the Active Data Calendar solution. Kendra's experience includes high level project management, requirements gathering, business process consulting, the development of strategic relationships with media, content sites, and technology companies desiring to distribute content on community portals, and was responsible for business product development and strategic initiatives; member of the Streaming Media Alliance Task Force for Content and Internet Media Rights.

Kendra has over 13 years of experience in web-based site development. Her strengths include the ability to identify practical business applications and processes for new technology, provide responsive customer support, and manage product implementations, custom application development and site strategy. Her experience includes navigation development for large enterprise wide sites, oversight of product releases, management and consulting for custom application projects, and quality control processes.

Her attention to detail, and fierce dedication to deadlines and operational efficiencies ensures that projects are completed on time, on budget and with quality service.

Dr. Richard D. Martin, Executive VP and CTO – Sc.D., M.S. - Information and Technology Management, Southern California University; B.S. Nuclear Engineering, The Pennsylvania State University Founder, number of years: 11

Dr. Martin holds more than 20 years experience in all key facets of business management, mergers and acquisitions and organizational development. He is a member of the Information and Content Exchange (ICE) Authoring Committee, which is writing the international protocols for information syndication across the web and other technologies. He serves as the corporate representative to W3C, the World Wide Web Consortium, which develops languages for the presentation of content on the web, such as HTML and XML. Previously, Dr. Martin was engaged as the Chief Operating Officer of a multinational subcontractor to a digital content delivery firm. He and his team developed and installed the first high-speed network to incorporate the homogenous transport of voice, data and video across multiple international boundaries. Responsibilities included strategic development, sales, product development, systems design and integration, and development of intellectual property. Business services include the management of global information systems through the integration of hardware, software and telecommunications for data transport. Prior to that engagement, he was a value added reseller for numerous hardware and software products. He also ran a firm that was a recognized leader in nuclear analytical techniques and led the initiative to bring the firm to the public market. Graduating Summa cum laude with an MS in Technology Management/Doctor of Science in Engineering and Technology Management from Southern California University, and a BS in Nuclear Engineering from Penn State University. Dr. Richard Martin brings worldwide data transport, network security, and large scale system integration experience to Active Data Exchange and is responsible for our syndication technology development as we traverse inside firewalls, and external networks to move data across the web.

Chairman of the ICE2 specification committee; member of the XML Protocol Working Group; member of PRISM metadata standards group, board member of IDEAlliance, (International Digital Enterprise Alliance) a not-for-profit membership organization. Its mission is to advance user-driven, cross-industry solutions for all publishing and content-related processes by developing standards, fostering business alliances, and identifying best practices. IDEAlliance has been a leader in information technology since 1966 (founded as Graphic Communications Association) having fostered the development and adoption of standards such as GRACoL, ICE, JIFFI, Mail.dat, papiNet, PRISM, PROSE XML, SPACE XML, SGML, and XML.

Dr. Martin currently serves as a member of the following organizations:

- American Registry of Internet Numbering (ARIN) nominating committee
- PSNES Penn State Nuclear Engineering Society, board member

- PSU-LV Penn State Lehigh Valley Advisory Board, chair of alumni relations and student development as well as a member of the executive committee.
- DeSales University member of the President's Council, member of the ACESS advisory committee, member of the school of management advisory committee, and am an adjunct professor of mathematics and computer science.

Larry Wagner - Senior Account Executive, Millersville University,

Experience in government sales – over 10 years

Larry develops and maintains key relationships for Active Data Exchange government and enterprise markets, clients. With over 10 years of experience in technology sales, his industry insight has made him a regular speaker at industry events.

Before beginning with Active Data Exchange, Larry was a national sales consultant specializing in wireless and technology solutions for government and corporate clients including Pennsylvania State Police, City of Baltimore, Arlington County, VA and SCANA Corporation. His strengths include an understanding of business requirements, familiarity of technology standards and a dedication to client satisfaction.

2.2 Active Data Exchange Company Structure 2.3.2

Active Data Exchange is an Internet Services provide specializing in web based communications and software. Founded in 1999, Active Data Exchange provides best practice recommendations for each professional services engagement. As an authorized Microsoft Gold Certified Independent Software Vendor solution, Active Data Exchange is a *minority-owned, woman-owned business enterprise* certified in the Commonwealth of Pennsylvania.

2.3 Active Data Exchange Financial Information 2.3.3

Active Data Exchange is a privately held corporation based in Pennsylvania that was founded in 1999. Financial reports will be released upon award of contract.

2.4 Active Data Exchange Company Integrity of Structure and Financial Reporting 2.3.4

Active Data Exchange is a privately held corporation incorporated in the Commonwealth of Pennsylvania in 1999.

Susan Yee will provide statement upon award of contract.

2.5 Contract Terms/Clauses 2.3.5

Active Data Exchange agrees to the terms and conditions of the supplied sample contract supplied by the State of Indiana for RFP 10-82.

2.6 References 2.3.6

Listed below are a few of our satisfied customers. We have clients that have integrated Active Data Calendar into the Open Text/Red Dot CMS such as University of Arkansas, John Jay Criminal College and Susquehanna University. We would be happy to provide additional references.

In addition, Active Data Exchange, a Microsoft Certified Gold Partner, consistently receives customer satisfaction rating over 95%, in annual surveys conducted on behalf of Microsoft by TNS Prognostics, a leading market research firm. The survey was completed by clients using the Active Data Calendar suite of products, which is used in many ways by organizations around North America to streamline the communication process between an organization and its stakeholders.



National Government Services

Events Calendar developed specifically for Medicare reimbursement Business Types and locations

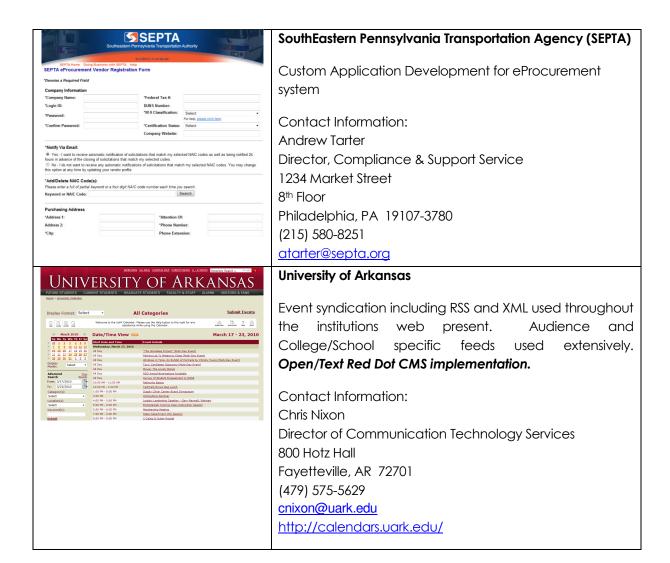
Contact Information:
Todd Wolfe
Developer Advisor
8115 Knue Road
Indianapolis, IN 46250
315-442-4521
todd.wolfe@wellpoint.com



Wellmark Blue Cross Blue Shield

Wellness Multi State Events Calendar with proximity searches and single sign on driven by Active Data Calendar.

Contact Information:
Heidi Long
Marketing Manager, Wellness Events
636 Grand Ave
Des Moines, IA 50309-2565
515-299-5896
LongH@wellmark.com
www.wellmark.com/WHDPublicCalendar



2.7 Registration to do Business 2.3.7

Active Data Exchange is registered as a State of Indiana Bidder.

2.8 Authorizing Document 2.3.8

Susan Yee, as majority owner and President of Active Data Exchange, has the authority to enter a contractual agreement with the State of Indiana.

UNANIMOUS CONSENT IN LIEU OF A SPECIAL MEETING OF THE BOARD OF DIRECTORS OF ACTIVE DATA EXCHANGE, INC. ASSIGNING OFFICERS OF THE CORPORATION AND OFFICERS OF THE BOARD OF DIRECTORS

THE UNDERSIGNED, being all of the Directors of Active Data Exchange, Inc., a Pennsylvania corporation (the "Corporation") do hereby waive notice of meeting of the Board of Directors and do hereby consent, in writing, pursuant to 15 Pa.C.S.A. § 1766 and §1727, respectively, being part of the Pennsylvania Business Corporation Laws of 1988, to the adoption of the following and to the end that they shall be adopted as a valid corporate action as though such Resolutions had been adopted at a formal meeting of the Board of Directors of the Corporation held on March 8, 2000.

NOW, THEREFORE, the Board of Directors of the Corporation do hereby adopt the following resolutions:

RESOLVED, that the following are designated as Officers of the Board of Directors of the Corporation to hold the office for the ensuing year until successors are chosen and qualified:

Susan C. Yee, Chairperson

BE IT FURTHER RESOLVED that the following are designated as Officers of the Corporation, to hold office for the ensuing year and until successors are chosen and qualified:

Susan C. Yee, President
Richard Martin, Executive Vice President and Secretary/Treasurer
Kendra Hollinger, Vice President of Corporate Development
Tina M. Fritzinger, Assistant Treasurer

BE IT FURTHER RESOLVED, Tina M. Fritzinger is hereby granted authority to transfer funds to the Corporation payroll account and to make other transfers and sign checks for the Corporation up to the amount of \$20,000.

Date: March 8, 2000

Active Data Resol Appoint Officers

2.9 Subcontractors 2.3.9

Active Data Exchange does not anticipate using any subcontractors to fulfill the requirements of this proposal since it is certified as a Minority and Woman Owned business in the Commonwealth of Pennsylvania.

All implementation services can be performed by Active Data Exchange staff. However, if the state of Indiana would want to use existing vendors or internal resources for certain tasks, Active Data Exchange would be happy to identify implementation and integration tasks that can be performed external to the software product.

3 Technical Proposal – Attachment D Technical Specifications

3.1 Overview

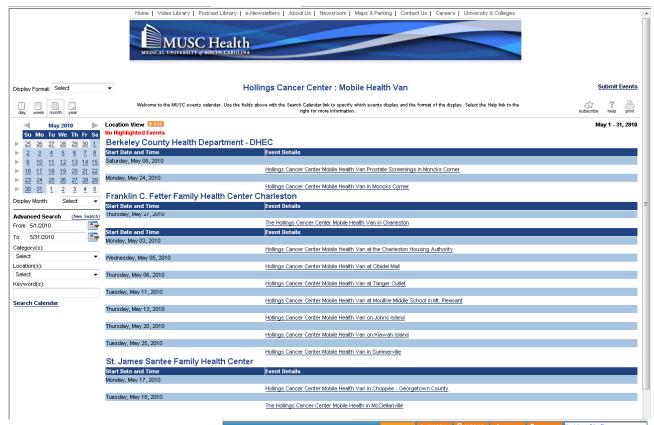
Active Data Calendar has powerful capabilities to filter, publish, and present calendar data in multiple formats. Some examples can be found below.

Example of Medical University of South Carolina Health System - Mobile Cancer Center Health Van location schedule

In calendar grid format



Calendar list format by location.



Core Categories

In addition to configuring the calendar for various agencies and branches of government, Active Data Calendar can also provide calendars filtered by location.



Entire State of Indiana

Categories and calendars can be configured by branch, type, agency, municipality and others.



3.1.1 Existing Calendar Functionality 2.4.1

		Meet the	Requirement
2.4.1.1.1	The State of Indiana is currently using OpenText Content Management System which comes with an included calendaring system that was customized to meet the State of Indiana needs. Each calendar has an associated RSS Feed. Does your calendaring system support RSS Feeds?	Yes	No

Yes. Active Data Calendar supports RSS feeds and has customers using the OpenText Content Management System and RSS feeds such as the University of Arkansas. Please see www.uark.edu. On the home page RSS feeds are used to update calendar content.

Each agency's calendar can also generate RSS feeds by category and/or subcategory, location, date range and department to create any combination of RSS information to be reused.

2.4.1.1.2	The state has 400+ users that are capable of making		
	calendar entries. Will your system support over 400	Yes	No
	users?		

Yes. Active Data Calendar is completely scaleable and can support an unlimited number of users. Active Data Calendar has also been implemented with various single sign-on solutions to control access to certain events, or to streamline the authentication process. In addition, please see that description of our Active Directory/LDAP integration in section 4.1 of this response.

2.4.1.1.3	
73 Agencies currently use the OpenText Calendar system,	No

Yes. Active Data Calendar is a scalable solution that can support enterprises of any size. The architecture of Active Data Calendar allows for the reuse of calendar data across multiple Active Data Calendar instances or from and to disparate third party applications (Exchange, other CMS solutions, Project, etc.) Our solution has been implemented in load balanced environments, shared and dedicated server environments, https://environments, and combinations of public and internal environments. The solution was specifically designed as a wide area community calendaring system that can allow for independent workflow and presentation attributes across disparate organizations and hosted environments. Active Data Calendar has been validated across the largest K-12 school district (Department of Education for New York City with 1 million students), the largest US college (Miami Dade College District), Wellmark Blue Cross Blue Shield with over 2.1 million subscribers, National Government Services with 240,000 providers with 23 million subscribers and others.

2.4.1.1.4	The states of Indiana currently consist of 280 Calendars. This number is made of 73 agencies and some of those agencies having sub calendars. (e.g. the House of Representatives has 50 sub calendars) Will system support over 500 calendars/sub calendars.	Yes	No
Yes. A single	instance of Active Data Calendar allows for unlimited categories and	subcategorie	s and locations.
•	tion of all or any calendar categories and subcategories can be a	•	
	tances allows for a third level of categorization if needed.	ggrogatod. ·	oomgaration of
2.4.1.1.4.1	184 Press and Release Calendars	yes	No
Yes. Active D	pata Calendar can provide press and release categories for each ago	ency, while	also
aggregating.	ALL press and release events into one master press relations calen	dar.	
2.4.1.1.4.2	96 Event Calendars	Yes	No
Yes. Active D	vata Calendar has the ability to allow for publishing of event calend	dars, and th	e ability to
combine, filt	er or roll any combination of categories, subscategories, locations	into master	calendars.
2.4.1.1.5	28,422 calendar entries. The potential number of calendars entries could increase exponentially as this calendaring system is adopted by additional levels of state government. Will this calendar support the existing calendar entries? What is the maximum number of entries that this calendar will support?	Yes	No
performance balancing co hosted on th	Pata Calendar has conducted scalability testing during the quality of and limitations of Active Data Calendar are dependent on hardward infigurations and other variables and is totally within the control of the state of Indiana's servers, unless hosted at Active Data Exchange to be scalable to handle an unlimited number of calendars, entries a	are capacities the state on the solution.	es, load f Indiana if
2.4.1.1.6	The state of Indiana currently hosts web HTML, .NET or Java application/content within Windows 2003-2008 or Apache environment.	Yes	No
	vata Exchange has been developed .Net and offers syndication too our solution can be hosted in a Windows 2003 or 2008/2008 R2 env		java Script
2.4.1.1.7	The state of Indiana currently supports a Microsoft SQL Server 2005+ and Oracle 10g+. Is your application using Microsoft or Oracle databases as a backend. Please discuss the advanced functionality and security of your database architecture.	Yes	No
	Exchange supports SQL server 2005 and higher. We support client tions of their web servers and database servers in a single tier and		
IPs. Judges;'	ion can be made available within a private a network range or extecalendar app can be configured in a secure IIS folder requiring an I allable only to private networks within the organization.		
2.4.1.1.8	Supported browsers include Internet Explorer 6 or later. What browsers will your calendaring system support?	Yes	No

Active Data Exchange supports Internet Explorer 6 (with some exceptions for version 6.2 and all above 6.5) with support up to version 8. Please see below.

The following matrix breaks down the browsers Active Data Exchange tests on and supports by default, organized by product/service category:

Product/Service	Internet Explorer 6	Internet Explorer 7.x	Internet Explorer 8.x	Firefox 3.x	Safari 4.x
Active Data Calendar	Partial*	Yes	Yes	Yes	Partial*

Browsers not identified on this list are subject to further review.

*Partial - All Active Data software products (Calendar, Communicator, etc.) are tested in the latest versions of IE 7.x and IE 8.x as well as the latest versions of Firefox 3.x. If a client identifies a defect, it should be reported to Active Data product support and we will make our best effort to research the issue and identify if it can be corrected within the next available software release patch.

Clients who would like their websites or applications tested on any version outside of the latest IE 7.x version should specify this to their account representative so that this can be taken into consideration within the project estimate and project plan/schedule for the quality assurance/test cycles.

As of 3/15/10

3.2 Primary Requirements 2.4.1.2

		Meet the Ro	equirement
2.4.1.2.1	Security, Reliability & Usability		
2.4.1.2.1.1	Export Calendar Entries in multiple formats (e.g. HTML, Rich Text, .cvs, XML)	Yes	No
iCal, JavaScript, I	Calendar exceeds this requirement by providing export for RSS, dynamic URLs. We provide the ability to setup one tigggregate and distribute event data from disparate source	me or persistent	import and
2.4.1.2.1.2	Archiving and purging of old calendar entries	Yes	No
	pe purged by several options: all events, by import feeds, egory, by department, by user, and locations.	, by date and tim	e, by
2.4.1.2.1.3	Archiving and or purging attachments	Yes	No
Yes. Active Data	Calendar meets this requirement.		
2.4.1.2.1.4	Self Service User Account Management (e.g. password reset, disable password, security questions)	Yes	No
Yes. Active Data	Calendar meets this requirement.		
2.4.1.2.1.5	If NOT hosted by the State of Indiana		
	ndar can be hosted on Active Data Exchange servers, a thon the state of Indiana's servers.	nird party hosting	provider such
2.4.1.2.1.5.1	Secure URLS	Yes	No
Yes. Active Data	Secure URLS Calendar meets/exceeds this by being a stand alone apphosted at Active Data Exchange, secure URLs can be setup	lication that can	
Yes. Active Data	Calendar meets/exceeds this by being a stand alone app	lication that can	
Yes. Active Data your servers . If I 2.4.1.2.1.5.2 Yes. Active Data servers. Our tec Calendar can be	Calendar meets/exceeds this by being a stand alone app hosted at Active Data Exchange, secure URLs can be setu	Ves lication that can p. Yes lication that is ho n requirements. A	No sted on your
Yes. Active Data your servers . If I 2.4.1.2.1.5.2 Yes. Active Data servers. Our tec Calendar can be	Calendar meets/exceeds this by being a stand alone apphosted at Active Data Exchange, secure URLs can be setup Web Hosting Calendar meets/exceeds this by being a stand alone apple hnical team will work with your team on network/system hosted on Active Data Exchange servers, a third party ho	Ves lication that can p. Yes lication that is ho n requirements. A	No sted on your
Yes. Active Data your servers . If I 2.4.1.2.1.5.2 Yes. Active Data servers. Our tec Calendar can be RackSpace or on 2.4.1.2.1.5.3 Yes. Active Data	Calendar meets/exceeds this by being a stand alone apple hosted at Active Data Exchange, secure URLs can be setupled. Web Hosting Calendar meets/exceeds this by being a stand alone apple hnical team will work with your team on network/system hosted on Active Data Exchange servers, a third party hosted the state of Indiana's servers. Virtual Host Names Calendar meets/exceeds this by being a stand alone appler dedicated IPs can be assigned to provide the ability for	Yes lication that can yes lication that is ho requirements. A sting provider su Yes lication that is ho	No sted on your active Data ch as No sted on your
Yes. Active Data your servers . If I 2.4.1.2.1.5.2 Yes. Active Data servers. Our tec Calendar can be RackSpace or on 2.4.1.2.1.5.3 Yes. Active Data servers. Howeve	Calendar meets/exceeds this by being a stand alone apple hosted at Active Data Exchange, secure URLs can be setupled. Web Hosting Calendar meets/exceeds this by being a stand alone apple hnical team will work with your team on network/system hosted on Active Data Exchange servers, a third party hosted the state of Indiana's servers. Virtual Host Names Calendar meets/exceeds this by being a stand alone appler dedicated IPs can be assigned to provide the ability for	Yes lication that can yes lication that is ho requirements. A sting provider su Yes lication that is ho	No sted on your active Data ch as No sted on your
Yes. Active Data your servers . If legal 2.4.1.2.1.5.2 Yes. Active Data servers. Our ted Calendar can be RackSpace or on 2.4.1.2.1.5.3 Yes. Active Data servers. However Active Data Exch 2.4.1.2.1.6 Yes. Active Data such as RackSpa	Calendar meets/exceeds this by being a stand alone apphosted at Active Data Exchange, secure URLs can be setupled. Web Hosting Calendar meets/exceeds this by being a stand alone appled had been appled to make the state of Indiana's servers. Virtual Host Names Calendar meets/exceeds this by being a stand alone appled to dedicated IPs can be assigned to provide the ability for stange's servers. If Software as a Service (SaaS) Calendar can be hosted on Active Data Exchange servers are or on the state of Indiana's servers. For purposes of the solution as a perpetuity license but would be had	Yes lication that can p. Yes lication that is ho n requirements. A sting provider su Yes lication that is ho Virtual Host Nam Yes n a third party hose nis proposal, Active	No sted on your active Data ch as No sted on your es if hosted or No sting provider ye Data
Yes. Active Data your servers . If I 2.4.1.2.1.5.2 Yes. Active Data servers. Our tec Calendar can be RackSpace or on 2.4.1.2.1.5.3 Yes. Active Data servers. Howeve Active Data Exch 2.4.1.2.1.6 Yes. Active Data such as RackSpa Exchange has pr	Calendar meets/exceeds this by being a stand alone apphosted at Active Data Exchange, secure URLs can be setupled. Web Hosting Calendar meets/exceeds this by being a stand alone appled had been appled to make the state of Indiana's servers. Virtual Host Names Calendar meets/exceeds this by being a stand alone appled to dedicated IPs can be assigned to provide the ability for stange's servers. If Software as a Service (SaaS) Calendar can be hosted on Active Data Exchange servers are or on the state of Indiana's servers. For purposes of the solution as a perpetuity license but would be had	Yes lication that can p. Yes lication that is ho n requirements. A sting provider su Yes lication that is ho Virtual Host Nam Yes n a third party hose nis proposal, Active	No sted on your active Data ch as No sted on your es if hosted or No sting provider ye Data

2.4.1.2.1.6.2	Provide Service Level Agreement (SLA) and mitigation strategy when SLAs are not met.	Yes	No
	mitigation strategy when SLAS are not met.		

Active Data Exchange provides network hosting services for its clients. These services are priced competitively by bandwidth and storage. Standard network hosting services include a Service Level Agreement (SLA) that guarantees an annual average network availability of 99.9 percent. Certain restrictions and provisions apply to the SLA and are identified below.

Active Data Exchange's application and database servers are protected with redundant communication and storage systems. Sites are protected with redundant Sonic Wall 5060 Firewalls, behind redundant Cisco 3800 series boarder routers. We have a UPS power-filtering backup system in the event of an electrical outage and incorporate an automatic paging system that monitors each of our servers, at a minimum interval of every 60 seconds, and alerts network operations staff in the event of an interruption of service. Active Data Exchange protects client applications, data and Web sites through backups to a dedicated disc space and from there to a digital robotic tape library for archiving (commonly called a disc-to-disc-to-tape scenario). Off-site storage is used to ensure timely disaster recovery. Our network operations staff is available twenty-four hours/day, seven days/week in the event of a system failure or other difficulty.

Standard hosting connectivity at Active Data Exchange includes a fiber-based high-speed redundant Internet connection and an independent direct wireless connection to a secondary provider. Failover is accommodated through HSRP/BGP4 at the border routers. These features assure continued and persistent Internet connectivity.

Active Data Exchange's SLA guarantees an annual average network availability of 99.9 percent.

The SLA guarantee does not include the following:

- scheduled downtime for server maintenance:
- scheduled downtime for software installation or maintenance:
- scheduled downtime for server, operating system or software restart;
- server or software failure caused by the client or a third party contractor to the client;
- web site unavailability due to third party service interruptions;
- service unavailability due to acts of God.

Performance will be audited at the end of each year of the network hosting agreement.

2.4.1.2.1.6.3	Provide Security and privacy policies	Yes	No		
Active Data Calendar meets/exceeds this by being a stand alone application that is hosted on your					
servers. Our techn	servers. Our technical team will work with your team on network/system requirements.				
2.4.1.2.1.6.4	Backup and recovery capabilities	Yes	No		
Active Data Calend	Active Data Calendar meets/exceeds this by being a stand alone application that is hosted on your				
servers. Our techn	servers. Our technical team will work with your team on network/system requirements. If hosted at				
Active Data Exchange, backup and recovery capabilities can be configured exactly to fit your					
requirements (i.e. I	packup to the cloud, offsite, etc.)				
2.4.1.2.1.6.5	Accountability for quality of service	Yes	No		

Active Data Calendar meets/exceeds this by being a stand alone application that is hosted on your servers. Our technical team will work with your team on network/system requirements.					
2.4.1.2.1.6.6	Integration capabilities	Yes	No		
Active Data Calendar meets/exceeds this by being a stand alone application that can aggregate information to and from numerous applications (Outlook, Project, internal applications and ERP systems) installed at your site. Our technical team will work with your team on network/system requirements.					
2.4.1.2.1.6.7	Provide current customer list.	Yes	No		
including numerous	ge considers this confidential information. We have some some some some some some some som				
2.4.1.2.1.6.8	System Response Time expectations	Yes	No		
servers. Our techn	ar meets/exceeds this by being a stand alone applicatical team will work with your team on network/systency is measured at less than a millisecond.				
2.4.1.2.1.6.8.1	.01-1 second: No special feedback is necessary except to display the result.	Yes	No		
Active Data Calenda	ar meets/exceeds this by being a stand alone applicat	on that is hosted	on your		
servers. Our techn	ical team will work with your team on network/systen	n requirements.			
2.4.1.2.1.6.8.2	2-5 seconds: Special feedback is required to indicate expectation of task completion	Yes	No		
servers. Our techn	ar meets/exceeds this by being a stand alone applicatical team will work with your team on network/systenge network staff provides resolution reports for any in	n requirements.	As a policy,		
2.4.1.2.1.6.8.3	The availability of the application will not affect the ability of the web page to load. In this event, a out of service would display in place of the SaaS widget.	Yes	No		
Active Data Calenda servers.	ar meets/exceeds this by being a stand alone applicat	on that is hosted	on your		
2.4.1.2.1.6.9	Provide Data Ownership Policy upon termination of contract.	Yes	No		
addressing all these	7417169 I Yes NO I				
2.4.1.2.2	Calendar level permissions:	Yes	No		

Active Data Calendar meets/exceeds this by providing a flexible workflow structure based on your business practices. Authorized user accounts are grouped into a department structure. Accounts can be granted the permission of "user(s)" or "administrator(s)" at the department level. "Users" act as content contributors, while "Administrators" review and approve/modify/deny the event request. In addition special approval can be placed on "locked categories," these being managed by "category owners."

Active Data Calendar also supports User Groups with common permissions and privileges.

In the calendar application you can import groups from Active Directory into calendar. There is a section in the calendar administration area where you can search for groups in Active Directory and then select to import a group into calendar. This is the only area in calendar where groups and Active Directory interact. Upon importing an Active Directory group the following happens:

A group with a name matching the Active Directory group is created in the calendar application.

All users in the Active Directory group are imported into the calendar application (as noted in the USERS section).

All Active Directory users imported are assigned to the group created in the calendar application.

	At this point there is a group name in the		
	calendar application that matches the group		
	name in Active Directory. Group names can be		
	modified in the calendar application to be		
	changed to something different than the group		
	name as it is stored in Active Directory.		
	,		
	Once groups and users are in the calendar		
	system, calendar permissions (department roles,		
	privileges, facility ownership,) can be modified at		
	group level which gets applied to every user		
	assigned to the group. This is an easy way to give		
	large sets of users similar privileges based on		
	group. All the individual accounts imported into		
	the group from Active Directory can also be		
	modified as outlined in the USERS section above.		
	The amount of the first of the		
2 4.1.2.2.1	Administrator: Add Edit Delete Calendars	Yes	No
2.4.1.2.2.1 Yes, Active Data Ca	Administrator: Add, Edit, Delete Calendars	Yes ws each administ	No rator to have
Yes. Active Data Ca	Administrator: Add, Edit, Delete Calendars llendar provides a flexible workflow structure that allo s to add, edit and delete category calendars within ea	ws each administ	rator to have
Yes. Active Data Ca	llendar provides a flexible workflow structure that allo s to add, edit and delete category calendars within ea	ws each administ	rator to have
Yes. Active Data Ca specific permission 2.4.1.2.2.2	llendar provides a flexible workflow structure that allo	ws each administ ch calendar insta Yes	rator to have nce. No
Yes. Active Data Ca specific permission 2.4.1.2.2.2 Yes. Active Data Ca	lendar provides a flexible workflow structure that allo s to add, edit and delete category calendars within ea Agency: Add, Edit, Delete Calendar entries	ws each administ ch calendar insta Yes	rator to have nce. No
Yes. Active Data Ca specific permission 2.4.1.2.2.2 Yes. Active Data Ca permissions to add 2.4.1.2.2.3	lendar provides a flexible workflow structure that allos to add, edit and delete category calendars within ea Agency: Add, Edit, Delete Calendar entries lendar provides a flexible workflow structure that allo, edit and delete calendars. Limited users able to create calendars	ws each administ ch calendar insta Yes ws each agency t	No No No No
Yes. Active Data Ca specific permission 2.4.1.2.2.2 Yes. Active Data Ca permissions to add 2.4.1.2.2.3 Yes. Privileges can	lendar provides a flexible workflow structure that allos to add, edit and delete category calendars within ea Agency: Add, Edit, Delete Calendar entries lendar provides a flexible workflow structure that allo, edit and delete calendars. Limited users able to create calendars be assigned unique to each individual user or user gro	ws each administ ch calendar instal Yes ws each agency t Yes up. Active Data C	No o have specific No alendar
Yes. Active Data Ca specific permission 2.4.1.2.2.2 Yes. Active Data Ca permissions to add 2.4.1.2.2.3 Yes. Privileges can provides a flexible	lendar provides a flexible workflow structure that allo s to add, edit and delete category calendars within ea Agency: Add, Edit, Delete Calendar entries lendar provides a flexible workflow structure that allo, edit and delete calendars. Limited users able to create calendars be assigned unique to each individual user or user groworkflow structure that allows administrators to give	ws each administ ch calendar instal Yes ws each agency t Yes up. Active Data C	No o have specific No alendar
Yes. Active Data Ca specific permission 2.4.1.2.2.2 Yes. Active Data Ca permissions to add 2.4.1.2.2.3 Yes. Privileges can provides a flexible edit and delete cal	lendar provides a flexible workflow structure that allos to add, edit and delete category calendars within ea Agency: Add, Edit, Delete Calendar entries lendar provides a flexible workflow structure that allo, edit and delete calendars. Limited users able to create calendars be assigned unique to each individual user or user gro	ws each administ ch calendar instantial Yes ws each agency to Yes up. Active Data Cousers specific per	No o have specific No alendar missions to add,
Yes. Active Data Ca specific permission 2.4.1.2.2.2 Yes. Active Data Ca permissions to add 2.4.1.2.2.3 Yes. Privileges can provides a flexible	lendar provides a flexible workflow structure that allo s to add, edit and delete category calendars within ea Agency: Add, Edit, Delete Calendar entries lendar provides a flexible workflow structure that allo, edit and delete calendars. Limited users able to create calendars be assigned unique to each individual user or user groworkflow structure that allows administrators to give endars based on their business practices.	ws each administ ch calendar instal Yes ws each agency t Yes up. Active Data C	No o have specific No alendar
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Yes. Active Data Ca specific permission 2.4.1.2.2.2 Yes. Active Data Ca permissions to add 2.4.1.2.2.3 Yes. Privileges can provides a flexible edit and delete cal 2.4.1.2.2.4 Yes. Active Data Ca events for approva authorized licensed	Agency: Add, Edit, Delete Calendar entries Ilendar provides a flexible workflow structure that allo s to add, edit and delete category calendars within ea Agency: Add, Edit, Delete Calendar entries Ilendar provides a flexible workflow structure that allo , edit and delete calendars. Limited users able to create calendars be assigned unique to each individual user or user gro workflow structure that allows administrators to give endars based on their business practices. Unlimited Users able to add, edit, and delete events Ilendar provides an optional module that allows unlim I and withdraw the event if it is incorrect or cancelled. It user accounts.	ws each administ ch calendar instantion of the c	No o have specific No alendar missions to add, No users to submit only allowed by
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Yes. Active Data Ca specific permission 2.4.1.2.2.2 Yes. Active Data Ca permissions to add 2.4.1.2.2.3 Yes. Privileges can provides a flexible edit and delete cal 2.4.1.2.2.4 Yes. Active Data Ca events for approva authorized licensed 2.4.1.2.2.5 Yes. Active Data Ex	Agency: Add, Edit, Delete Calendar entries Ilendar provides a flexible workflow structure that allo Agency: Add, Edit, Delete Calendar entries Ilendar provides a flexible workflow structure that allo , edit and delete calendars. Limited users able to create calendars be assigned unique to each individual user or user gro workflow structure that allows administrators to give endars based on their business practices. Unlimited Users able to add, edit, and delete events Ilendar provides an optional module that allows unlim I and withdraw the event if it is incorrect or cancelled. d user accounts. W3C compliant change meets this requirement as a web-based solution	ws each administ ch calendar instal Yes ws each agency to Yes up. Active Data Cousers specific per Yes ited anonymous of Editing events is Yes on. No client side	No o have specific No alendar missions to add, No users to submit only allowed by No software is
Yes. Active Data Caspecific permission 2.4.1.2.2.2 Yes. Active Data Capermissions to add 2.4.1.2.2.3 Yes. Privileges can provides a flexible edit and delete calcal 2.4.1.2.2.4 Yes. Active Data Caevents for approval authorized licensed 2.4.1.2.2.5 Yes. Active Data Exrequired. In addition formats. 2.4.1.2.2.6	Agency: Add, Edit, Delete Calendar entries Ilendar provides a flexible workflow structure that allo Agency: Add, Edit, Delete Calendar entries Ilendar provides a flexible workflow structure that allo , edit and delete calendars. Limited users able to create calendars be assigned unique to each individual user or user gro workflow structure that allows administrators to give endars based on their business practices. Unlimited Users able to add, edit, and delete events Ilendar provides an optional module that allows unlim I and withdraw the event if it is incorrect or cancelled. d user accounts. W3C compliant change meets this requirement as a web-based solution	ws each administ ch calendar instant Yes ws each agency t Yes up. Active Data C users specific per Yes ited anonymous (Editing events is Yes on. No client side browsers using I Yes	No o have specific No alendar missions to add, No users to submit only allowed by No software is RSS or XML

· · · · · · · · · · · · · · · · · · ·	ould be happy to provide references to Accessibility de ted our compliance. In addition, we are attaching our	•		
Template (VPAT) - s	ee section 4.1. attachment 2.4.1.2.2.6.			
2.4.1.2.3	Calendar Structure			
2.4.1.2.3.1	Use a Publisher Dashboard to track calendar and other widget views, most frequently viewed events, actions taken on events, and more	Yes	No	
	lendar provides out of the box reports to track views of ions taken on events.	of an individual ev	vent, display	
2.4.1.2.3.2	Events can be displayed based on constituent hits	Yes	No	
	lendar can develop display rules based on constituent address this functionality.	hits. Additional r	equirements	
2.4.1.2.3.3	Customizable Header and Footer with logo.	Yes	No	
Yes. Active Data Calendar exceeds this requirement by allowing clients to upload customizable header and footer HTML files that can contain advanced CSS, code, pull-downs, navigation and any code that would be saved in an HTML format. An advanced use of a unique calendar header can be found at: http://calendar.richmond.edu/ . In addition, unique headers and footers can be uploaded for any single category calendar to provide				
navigation that is u	nique to each category calendar.			
2.4.1.2.3.4	Ability to frame the calendaring system within the IN.gov Existing Look and Feel	Yes	No	
filtered by a variety A variety of externa syndication can be	lendar provides the ability for flexible reuse of event of classifications including: category/subcategory as all and internal configurable custom fields are available generated in a variety of formats including javascript,	well as a 3 tier loo as well. Filtered RSS and XML.	event	
Data Calendar prov	r presentations, called calendar quick links, provide ac ides easy style sheet attributeconfigurations, and also n the same Look and Feel of in.gov.			
2.4.1.2.3.5	Customizable views (day, week, month, year, list, classic table)	Yes	No	
Yes. Active Data Calendar exceeds this requirement by providing a variety of calendar display formats including: Day, week, Month, Year, Classic Table Grid View and 4 additional list view types, Date and Time List View, Summary List View, Category List View and Location List View.				
2.4.1.2.3.6	Customize colors, fonts	Yes	No	
Yes. Style sheet attributes for colors, fonts, background colors, and others can be configured in the administration area of Active Data Calendar. In addition, only certain user accounts can be given the privilege to do so.				
2.4.1.2.3.7	Control how multi-day events are displayed	Yes	No	
Yes. Various busine	ss rule settings govern how multi-day events are displ	ayed.		
2.4.1.2.3.8	Use the state existing style sheets	Yes	No	

Yes. Active Data Calendar allows for the configuration of certain style sheet attributes for its out of the box calendar views, but also additional CSS functionality can be controlled in the HTML code of the header files. In addition, where javascript/widget code is used, the presentation of the data is controlled by the style sheet attributes of the page.

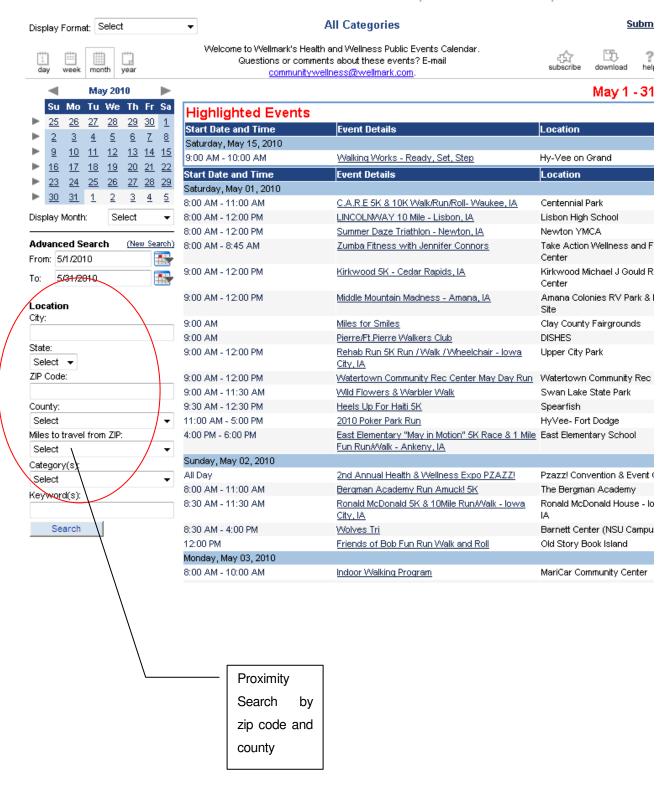
2.4.1.2.3.9	Basic search that will sort all the metadata of any calendar entry.	Yes	No	
Yes. Content of each entry is indexed for search.				
2.4.1.2.3.19	Advanced Search	Yes	No	
Yes. Search and filt	er capabilities are included that allow visitors to searc	h by category, da	te, day part,	
proximity, location	or keyword.			
2.4.1.2.3.10.1	Keyword search	Yes	No	
Yes. Active Data Ca	llendar meets this requirement.			
2.4.1.2.3.10.2	Specific Date or Date Range	Yes	No	
Yes. Active Data Ca	llendar meets this requirement			
2.4.1.2.3.10.3	By selecting single or multiple agencies	Yes	No	
Yes. Active Data Ca	llendar meets this requirement.			
2.4.1.2.3.10.4	By selecting single or multiple divisions under a agency	Yes	No	
Yes. Active Data Ca	llendar meets this requirement.			
2.4.1.2.3.10.5	By selecting single or multiple IN.gov core Categories	Yes	No	
Yes. Active Data Ca	llendar meets this requirement.			
2.4.1.2.3.10.6	By selecting single or multiple IN.gov Calendar Entry Type	Yes	No	
Yes. Active Data Calendar meets this requirement.				
2.4.1.2.3.10.7	Customizable search criteria (including creating custom fields)	Yes	No	
Yes. Active Data Ca	llendar meets this requirement.			
2.4.1.2.3.10.8	Search by location or county	Yes	No	
Vas. Active Data Calendar meets/exceeds this requirement by having searches by location, county and				



Ability to filter views by location. This is entirely configurable to be expanded or collapsed by Location, Building, or



Public Calendar | Member Calendar | Resources



2.4.1.2.3.11	Widgets	Yes	No
Yes. Active Data Ca	lendar provides the ability to generate widgets/javasc	ript code that car	be filtered by
category, subcategory, date range, department, expired after start date/time and other parameters.			
-	lates dictating the exact format of the content can also		
2.4.1.2.3.11.1	Popular events viewed	Yes	No
	lendar allows for flagging highlighted events.		
2.4.1.2.3.11.2	Calendar for quick selection of multiple dates	Yes	No
Yes. Active Data Ca	lendar meets this requirement.		
2.4.1.2.3.11.3	Date Picker for textboxes	Yes	No
Yes. Active Data Ca	lendar meets this requirement.		
2.4.1.2.3.11.4	Widget can be created on any type of search value	Yes	No
Yes. Active Data Ca	lendar meets this requirement.		
2.4.1.2.3.12	Print friendly view	Yes	No
Yes. Active Data Ca	lendar meets this requirement.		
2.4.1.2.4	Calendar Entry Creation		
2.4.1.2.4.1	Ability to add, edit, delete events	Yes	No
Yes. Active Data Ca	lendar meets this requirement.		
2.4.1.2.4.2	Select the Calendar Event Type	Yes	No
Yes. Active Data Ca	lendar meets this requirement.		
2.4.1.2.4.3	Import Events using CVS, XML, or database feeds	Yes	No
Yes. Active Data Ca	lendar meets/exceeds this requirement by providing i	mport/export fur	ctionality in
	be able to aggregate events from third party applicat	ions such as Exch	ange, Project
Server, Student Info	ormation Systems, and other disparate applications.		
2.4.1.2.4.4	Ability to add attachments (Microsoft Office, PDF, Images (.jpg, .gif, .swf)	Yes	No
Yes. Active Data Ca	lendar meets/exceeds this requirement by providing t	he capability to a	ttach
(Microsoft Office, F	PDF, Images (.jpg, .gif, .swf) as well as video files (.mpe	g, etc) and web	links.
2.4.1.2.4.5	Ability to use HTML formatting in event description or notes	Yes	No
	lendar meets/exceeds this requirement by giving you	the choice of plai	n text or HTML
formats in event de	escriptions. A WYSIWIG editor is also available.		
	All calendars entries will roll up to the Top level		
	IN.gov program page. Constituent must be able to		
2.4.1.2.4.6	delineate the differences of the calendar at the	Yes	No
	top level. Workflow and business rules will control which calendar entries flow to the top level IN.gov		
	home page.		
Yes. Active Data Ca	lendar meets/exceeds this requirement with or persis	tent import/expo	rt tools that
allow you decide which events get sent to which calendar based on your business practices.			

2.4.1.2.4.7	All calendars entries will roll up to one of the existing Core Categories as a calendar view for that category. As an example, Indiana State Policy and Department of Homeland Security calendar entries will all be visible in the Law and Justice Core Category. Constituent must be able to delineate the differences of the calendar at the top level	Yes	No	
	lendar allows visitors to view events by one or more c			
ranges and location	ns. This ability also allows visitors to subscribe to new,	modified or cand	elled events in	
core categories or	subcategories.			
2.4.1.2.5	Event Publishing			
2.4.1.2.5.1	Ability to setup multi-level security/Flexible hierarchical permission system	Yes	No	
Yes. Active Data Calendar meets/exceeds this by providing a flexible workflow structure. Authorizesduser accounts are grouped into a department structure. Accounts can be granted the permission of "user(s)" or "administrator(s)" at the department level. "Users" act as content contributors, while "Administrators" review and approve/modify/deny the event request. In addition special approval can be placed on "locked categories," these being managed by "category owners."				
2.4.1.2.5.2	Ability to decide which events get published to the Core or Top level IN.gov Pages	Yes	No	
Yes. Active Data Ca publish to particula	lendar provides multi-level workflow rules that can rear rear rearegories.	estrict or allow us	er accounts to	
2.4.1.2.6	Constituent Experience			
2.4.1.2.6.1	View event details	Yes	No	
Yes. Active Data Calendar meets/exceeds this requirement with ability to mouse over an event and see a "quick link" of the details of the event as well as clicking on the event to see event specifics. Additional event details include links to Mapquest, Google Maps or Windows Live, recurring schedules, event description, images, attachments, registration information as applicable, and 4 additional configurable fields.				
2.4.1.2.6.2	Search for events by keyword	Yes	No	
Yes. Active Data Ca	lendar meets this requirement.			
2.4.1.2.6.3	Filter events by category	Yes	No	
Yes. Active Data Ca	lendar meets/exceeds this requirement with ability to	filters events by		
category/subcategory	ory.			
2.4.1.2.6.4	Submit events (subject to your approval)	Yes	No	
Yes Active Data Ca	lendar meets this requirement with an optional Open	Entry module tha	t allows	
	s to submit an event subject to approval.			
	s to submit an event subject to approval. Subscribe to an RSS feed of your calendar	Yes	No	

3.3 Secondary Requirements 2.4.1.3

		Meets the R	Requirement
2.4.1.3.1	Security, Reliability & Usability		
2.4.1.3.1.1	Active Directory/LDAP Support	Yes	No

See 7.2 - Attachment 2.4.1.3.1

Yes. Active Data Calendar supports Active Directory authentication. Active Data Calendar also supports User Groups with common permissions and privileges.

In the calendar application you can import groups from Active Directory into calendar. There is a section in the calendar administration area where you can search for groups in Active Directory and then select to import a group into calendar. This is the only area in calendar where groups and Active Directory interact. Upon importing an Active Directory group the following happens:

A group with a name matching the Active Directory group is created in the calendar application.

All users in the Active Directory group are imported into the calendar application (as noted in the USERS section).

All Active Directory users imported are assigned to the group created in the calendar application.

At this point there is a group name in the calendar application that matches the group name in Active Directory. Group names can be modified in the calendar application to be changed to something different than the group name as it is stored in Active Directory.

Once groups and users are in the calendar system, calendar permissions (department roles, privileges, facility ownership,) can be modified at group level which gets applied to every user assigned to the group. This is an easy way to give large sets of users similar privileges based on group. All the individual accounts imported into the group from Active Directory can also be modified as outlined in the USERS section above.

2.4.1.3.1.2	Calendar level permissions – The public can add calendar entries with agency or administrator approval	Yes	No
Yes. Active Data	a Calendar meets this requirement with our open entry modu	le.	
2.4.1.3.1.3	Ability to manage document attachments (e.g. automatically remove old attachments after a certain	Yes	No

	date)		
Yes. Active Data	a Calendar can accommodate this with further clarification of	this requiremer	nts.
2.4.1.3.2	Calendar Structure	Yes	No
Yes, if what is m	neant that content is displayed in a grid/table calendar view.		
2.4.1.3.2.1	Use parameters to display or link to a specific calendar view	Yes	No
event data. Vis well as a 3 tier l location and su Filtered event s	a Calendar meets/exceeds this requirement by providing the a itors can filter their events by a variety of classifications include ocation structure. 5 display format views are also selectable. mmary). A variety of external and internal configurable custor yndication can be generated in a variety of formats including ndar presentations, called calendar quick links, provide addition	ding: category/s (grid, date/time m fields are avai JavaScript, RSS	ubcategory as , category, ilable as well. and XML.
2.4.1.3.2.2	Control the number of events per page	Yes	No
particular day o	in the grid formats with the added ability to expand the view or period. Prefiltered calendar presentations, called calendar completes. Syndication code/widgets also can be configured to show the	quick links, provi	ide additional
	Control how events are grouped a Calendar meets/exceeds this requirement by providing the a		No e reuse of
Yes. Active Data event data. Eve category/subca custom fields a	a Calendar meets/exceeds this requirement by providing the a ent syndication is easily filtered by a variety of classifications in tegory as well as a 3 tier location structure. A variety of exter are available as well. Filtered event syndication can be general cript, RSS and XML. Prefiltered calendar presentations, called	ability for flexibl ncluding: nal and internal ted in a variety o	e reuse of I configurable of formats
Yes. Active Data event data. Eve category/subca custom fields a including JavaSo	a Calendar meets/exceeds this requirement by providing the a ent syndication is easily filtered by a variety of classifications in tegory as well as a 3 tier location structure. A variety of exter are available as well. Filtered event syndication can be general cript, RSS and XML. Prefiltered calendar presentations, called	ability for flexibl ncluding: nal and internal ted in a variety o	e reuse of I configurable of formats
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Yes. Active Data event data. Eve category/subca custom fields a including JavaSc additional displemental 2.4.1.3.2.4 Yes. Active Data of the year. 2.4.1.3.2.5 Yes. Active Data	Calendar meets/exceeds this requirement by providing the agent syndication is easily filtered by a variety of classifications is tegory as well as a 3 tier location structure. A variety of externe available as well. Filtered event syndication can be general cript, RSS and XML. Prefiltered calendar presentations, called ay options. Control time zone Calendar will meet this requirement in our next major release Control when week and day display start	ability for flexible ncluding: contained and internated in a variety of calendar quick. Yes See scheduled be Yes	e reuse of I configurable of formats links, provide No fore the end
Yes. Active Data event data. Eve category/subca custom fields at including JavaSa additional displemental 2.4.1.3.2.4 Yes. Active Data of the year. 2.4.1.3.2.5 Yes. Active Data of the year. 2.4.1.3.2.6 Yes. The Active templates that classifications it and internal coin a variety of for	Calendar meets/exceeds this requirement by providing the agent syndication is easily filtered by a variety of classifications is tegory as well as a 3 tier location structure. A variety of exters available as well. Filtered event syndication can be general cript, RSS and XML. Prefiltered calendar presentations, called ay options. Control time zone Calendar will meet this requirement in our next major release Control when week and day display start Calendar will meet this requirement in our next major release Calendar will meet this requirement in our	ability for flexible ncluding: rnal and internal and inte	e reuse of I configurable of formats links, provide No fore the end No fore the end No ntation variety of y of external be generated
Yes. Active Data event data. Eve category/subca custom fields at including JavaSa additional displemental 2.4.1.3.2.4 Yes. Active Data of the year. 2.4.1.3.2.5 Yes. Active Data of the year. 2.4.1.3.2.6 Yes. The Active templates that classifications it and internal coin a variety of for	Calendar meets/exceeds this requirement by providing the acent syndication is easily filtered by a variety of classifications is tegory as well as a 3 tier location structure. A variety of exter re available as well. Filtered event syndication can be general cript, RSS and XML. Prefiltered calendar presentations, called ay options. Control time zone Calendar will meet this requirement in our next major release a Calendar will meet this requirement in our next major release a Calendar will meet this requirement in our next major release a Calendar will meet this requirement in our next major release a Calendar will meet this requirement in our next major release a Calendar syndication/widget code allows you to create a control the display and order of fields. Event syndication is each cluding: category/subcategory as well as a 3 tier location strunging category/subcategory as well as a 3 tier location strunging category graves a calendar syndication, RSS and XML. Prefiltered calendar commats including JavaScript, RSS and XML. Prefiltered calendar	ability for flexible ncluding: rnal and internal and inte	e reuse of I configurable of formats links, provide No fore the end No fore the end No ntation variety of y of external be generated
Yes. Active Data event data. Eve category/subca custom fields at including JavaSo additional displemental 2.4.1.3.2.4 Yes. Active Data of the year. 2.4.1.3.2.5 Yes. Active Data of the year. 2.4.1.3.2.6 Yes. The Active templates that classifications in and internal cooling a variety of focalendar quick	Calendar meets/exceeds this requirement by providing the act syndication is easily filtered by a variety of classifications is tegory as well as a 3 tier location structure. A variety of exter re available as well. Filtered event syndication can be general cript, RSS and XML. Prefiltered calendar presentations, called ay options. Control time zone Calendar will meet this requirement in our next major release a Calendar will meet this requirement in our next major release a Calendar will meet this requirement in our next major release a Calendar will meet this requirement in our next major release a Calendar syndication/widget code allows you to create a control the display and order of fields. Event syndication is earned under category/subcategory as well as a 3 tier location structure in the category of subcategory as well. Filtered event so ormats including JavaScript, RSS and XML. Prefiltered calendar links, provide additional display options.	real and internal	e reuse of I configurable of formats links, provide No fore the end No fore the end No ntation variety of y of external be generated , called

2.4.1.3.2.7.2	Based on Category or calendar entry type	Yes	No
Yes. Active Data	a Calendar's categorization engine drives the ability to filter, v	iew, present, ag	gregate and
distribute even	ts by category or type.		
2.4.1.3.2.8	Choose whether to highlight new and updated events	Yes	No
Yes. Active Data	Calendar meets this requirement.		
2.4.1.3.2.9	Choose from a pre-defined holiday list	Yes	No
Yes. Active Data	Calendar meets this requirement.		
2.4.1.3.2.10	Social Media Integration (YouTube, Twitter, FaceBook)	Yes	No
Yes. Active Data	a Calendar meets/exceeds this requirement by providing the a	ability to share e	events with
YouTube, Twitt	er, FaceBook and plus another 250 social marketing services.		
2.4.1.3.2.11	Support for mobility	Yes	No
Yes. Active Data	a Calendar meets this requirement by providing multiple form	ats for export.	An example of
a mobile view of	an be found at:		
http://www3.le	high.edu/mobile/110/default.asp		
Continued enha	ancements to our solution will increase our mobile compatilbi	lity.	
2.4.1.3.3	Calendar Entry Creation		
	Create repeating with exceptions (for example every	Yes	No
2.4.1.3.3.1	Friday except June 1)	163	NO
Yes. Active Data	a Calendar meets/exceeds this requirement by allowing repea	iting by 6 criteri	a of different
	rns, ability to change the event name on individual events, da		
	ils on an individual occurrence level. Custom schedules can a		•
	no repeatable pattern. In addition, multiple events can be ad	ded to a series t	hat occur on
the same day.			
In addition into	erval scheduling is available so that events can easily be create	ad every 'y' min	utes without
having to re-en		ed every x mini	utes without
naving to re en	ter the events.		
Events can also	be added that occur in multiple locations.		
Individual occu	rrences can also be deleted within a recurring series.		
2.4.1.3.3.2	Create an event by copying an existing event.	Yes	No
Yes. Active Data	a Calendar meets this requirement		
2.4.1.3.3.3	Ability to add map link to event locations	Yes	No
Yes. Active Data	Calendar meets/exceeds this requirement by giving you the	choice of Googl	e Maps,
MapQuest and	Bing Maps engines.		
2.4.1.3.3.4	Ability to add application links	Yes	No
	a Calendar meets this requirement		
2.4.1.3.3.5	Ability to add custom fields for calendar entry types	Yes	No
	a Calendar meets/exceeds this requirement by giving you 8 cu		
types.	, , , , , , , , , , , , , , , , , , , ,	-	,
2.4.1.3.3.6	Event Registration	Yes	No

Yes. Active Data	a Calendar meets/exceeds this requirement with basic registra	ation included in	n the base	
license. Additio	license. Additional event registration capabilities are available with our optional Advanced Registration			
module that allows for online payment processing, configurable registration forms to track unique data				
per events, and tracking of registrants to be able to export online registrants to third party applications.				
2.4.1.3.3.6.1	Send up online registration for events	Yes	No	
	a Calendar meets this requirement and allows for registration			
	h as maximum number of registrations; last day to register, si	-	•	
	vents), mandatory registration for all recurring events in a ser	ies (for professi	onal	
·	redits, etc.) and others.			
2.4.1.3.3.6.2	Send event invitations to groups	Yes	No	
Yes. Active Data	Calendar meets this requirement.			
2.4.1.3.3.6.3	Resend invitations to non-responders	Yes	No	
Yes. Active Data	Calendar meets this requirement.			
2.4.1.3.3.6.4	Track responses and add new contact to address book	Yes	No	
Yes. Active Data	Calendar meets this requirement.			
2.4.1.3.3.65	Export respondent list	Yes	No	
Yes. Active Data	Calendar meets this requirement with the added ability to s	etup one time o	or persistent	
exports to third	party applications.			
2.4.1.3.4	Event Publishing			
	Choose a default view and alternative views (day, week,	Yes	No	
2.4.1.3.4.1	month, year, list, classic table, form view and more)	res	INO	
Yes. Active Data	a Calendar exceeds this requirement by providing a variety of	calendar display	y formats	
	week, Month, Year, Classic Table View and 4 additional list vie	ew types, Data a	ind Time List	
View, Summary	List View, Category List View and Location List View			
	Ability to have the calendar content display in ascending	Yes	No	
2.4.1.3.4.2	or descending order.	res	INO	
No. Active Data	Calendar will meet this requirement in a future release. Whe	n modifying an	event, a user	
has the ability t	o set search criteria and save the search for future use.			
	Ability to embed calendars and other interactive widgets	Yes	No	
2.4.1.3.4.3	into the state website	163	110	
	a Calendar meets/exceeds this requirement by providing the a	•	e reuse of	
	ent syndication is easily filtered by a variety of classifications i			
	tegory as well as a 3 tier location structure. A variety of exter			
	re available as well. Filtered event syndication can be generate			
_	cript, RSS and XML. Prefiltered calendar presentations, called			
additional display options. These can be embedded into the state website and internal portals.				
2.4.1.3.4.4	Workflow approval of calendar entries	Yes	No	
	a Calendar meets/exceeds this by providing a flexible workflow			
	ces. Authorized user accounts are grouped into a department		•	
	mission of "user(s)" or "administrator(s)" at the department			
	hile "Administrators" review and approve/modify/deny the e			
	I can be placed on "locked categories," these being managed			

2.4.1.3.4.5	Ability to submit events anonymously with state approval	Yes	No
Yes. Active Dat	a Calendar meets this requirement with our open entry modu	le.	
2.4.1.3.5	Constituent Experience		
2.4.1.3.5.1	Choose a calendar view (day, month, year, classic table, list)	Yes	No
including: Day,	endar exceeds this requirement by providing a variety of cale week, Month, Year, Classic Table View and 4 additional list vior List View, Category List View and Location List View.		
2.4.1.3.5.2	Submit events with submission tracking/curse word/hate word filters	Yes	No
No. Active Data	a Calendar will meet this requirement if necessary in a future	release.	
2.4.1.3.5.3	Add events to personal calendars	Yes	No
	a Calendar meets this requirement. In addition, visitors can sutically update in their Google, Outlook or other web based cal		dars and have
2.4.1.3.5.4	Set email message event reminders	Yes	No
Yes. Active Dat	a Calendar meets exceeds this requirement by sending remine	ders by email or	text message.
2.4.1.3.5.5	Arrange to be notified if events change	Yes	No
	a Calendar meets/exceeds this requirement by allowing an adpituon of sending email notifications to opt-in visitors if events		•
2.4.1.3.5.6	Forward event information to friends	Yes	No
Yes. Active Dat	a Calendar meets this requirement.		
2.4.1.3.5.7	Send event information by email or cell phone text message	Yes	No
Yes. Active Dat	a Calendar meets exceeds this requirement by sending remin	ders by email or	text message.
2.4.1.3.5.8	Download event information	Yes	No
	a Calendar meets this requirement with the ability for calenda iCAL, vcal, or csv formats.	ar visitors to dow	nload event
2.4.1.3.5.9	Subscribe to calendar email updates	Yes	No
	a Calendar meets/exceeds this requirement by allowing visito t category has changes.	rs to opt-in for n	otifications if

3.4 Tertiary Requirement 2.4.1.1

		Meets the F	Requirement
2.4.1.1.1	Security, Reliability & Usability		
2.4.1.1.2	Workflow approval of calendar entries	Yes	No

Active Data Calendar meets/exceeds this by providing a flexible workflow structure based on your business practices. Authorizes user accounts are grouped into a department structure. Accounts can be granted the permission of "user(s)" or "administrator(s)" at the department level. "Users" act as content contributors, while "Administrators" review and approve/modify/deny the event request. In addition special approval can be placed on "locked categories," these being managed by "category owners."

special approval can be placed on "locked categories," these being managed by "category owners."				
2.4.1.1.1.1	Personalization	Yes	No	
Yes. Single sign capabilities allow for events to be pre-filtered based on your authentication credentials. Active Data Calendar was implemented by Wellmark so that each subscriber, upon login, was able to view only events relevant to the subscriber. Further discussion is needed to determine the scope of this requirement.				
2.4.1.1.1.2.1	Creating geo-targeted calendar entries	Yes	No	
Yes. Active Data proximity miles	Calendar meets/exceeds this requirement by having searche	es by location, co	ounty and	
2.4.1.1.1.2.2	Tuning the calendar based on visitor behavior	Yes	No	
	affic analysis, default views, presentation, and analytics, various usability and click-throughs.	ous configurable	e items can be	
2.4.1.1.1.2.3	Displaying recommendations lists based on personas	Yes	No	
	Exchange will meet this requirement in a future release whe determine events of interest.	re metadata an	d page paths	
2.4.1.1.2.4	Segmenting and tagging calendar entries automatically for the right audience	Yes	No	
single sign on an	Calendar provides the ability to configure internal custom field personalization purposes.	elds that can be	utilized for	
2.4.1.1.2	Calendar Structure			
2.4.1.1.2.1	Support multiple languages Calandar provides an entire all and an tool that allows client	Yes	No	
	Calendar provides an optional add-on tool that allows clients uages. See http://calendar.activedatax.com/itesm for an example of the company of the c		liendar views	
2.4.1.1.2.2	Maintain a state address book and locations	Yes	No	
Yes. Active Data Calendar meets/exceeds this requirement by providing a three tier location structure based on location/building/room.				
2.4.1.1.2.3	Assign color, icons or labels to State Categories and State Calendar Entry types	Yes	No	
Yes. Active Data	Calendar will meet this requirement.			
2.4.1.1.3 Calendar Entry Creation				
2.4.1.1.3.1	Insert Flash Media into the event	Yes	No	
Yes. Active Data Calendar meets/exceeds this requirement by providing the capability to attach (Microsoft Office, youtube, PDF, Images (.jpg, .gif, .swf) as well as video files (.mpeg, etc) and web links.				
2.4.1.1.3.2	Submission tracking/curse word/word filters	Yes	No	
No. Active Data Calendar can meet this requirement if the state deems this necessary				

2.4.1.1.3.3	Repeating events with Exceptions (For example every Friday Except June 1)	Yes	No
	endar meets/exceeds this requirement by allowing repeating rns, ability to change the event name on individual events, da	•	
etc	ns, ability to change the event hame on mulvidual events, do	ate and time sta	rts, locations,
2.4.1.4.	Event Publishing		
2.4.1.1.4.1	Choose to allow a calendar to have or not have overlapping events	Yes	No
Yes. Active Data	Calendar meets this requirement		
2.4.1.1.4.2	Choose from a pre-defined holiday lists of calendars. Edits should be allowed. Yes		No
Yes. Active Data	Calendar will meet this requirement.		
2.4.1.1.5	Constituent Experience		
2.4.1.1.5.1	Send cell phone text message event reminders	Yes	No
Yes. Active Data Calendar meets exceeds this requirement by sending reminders by email or text message.			
2.4.1.1.5.2	Hide events that are not relevant (for example, in another geographic region)	Yes	No
Active Data Calendar meets/exceeds this requirement by providing the ability for flexible reuse of event data. Event syndication is easily filtered by a variety of classifications including: category/subcategory as well as a 3 tier location structure. A variety of external and internal configurable custom fields are			

Active Data Calendar meets/exceeds this requirement by providing the ability for flexible reuse of event data. Event syndication is easily filtered by a variety of classifications including: category/subcategory as well as a 3 tier location structure. A variety of external and internal configurable custom fields are available as well. Filtered event syndication can be generated in a variety of formats including JavaScript, RSS and XML. Prefiltered calendar presentations, called calendar quick links, provide additional display options. These can be embedded into the state website and internal portals. Calendar are built and/or filtered based on visitor's needs.

3.5 Additional Requirements

	Meets the Rec	quirements
The Respondent must verify that the application conforms to all the applicable state (IOT) policies, standards and guidelines. Specifically, the respondent needs to validate that the application conforms to the Assistive Technology Policy (Section 508). This should be done by submitting a Voluntary Product Accessibility Template (VPAT) if already available or completing the Assistive Technology Compliance Evaluation Form (Attachment E)	Yes	no

2.4.1.6 Escrow

References can be provided upon request.

The Respondent must hold a copy of the source code in escrow to allow the state to continue to maintain the application in the event that the Respondent is no longer able to provide support.

Yes

no

Yes. Source code is currently held in escrow. A policy of our release of our source code can be provided upon request.

2.4.1.7 Hardware/Software Requirements

The respondent needs to provide the minimum hardware and software configurations, including operating systems, required for the solution to run. This includes the both the client and the server environments.

Yes

no

See Section IV. Pricing, Sub Section C Hardware/Software requirements

Active Data Calendar is a standard ASP.NET application which does not require a dedicated server(s). If servers are to be allocated specifically for Active Data Calendar, they should meet or exceed the requirements listed below. Active Data Exchange also provides hosting services on a dedicated or shared basis.

Single Tier Installation

Active Data Calendar can be installed in a single tier configuration in which the web application and the database co-exist on the same physical server.

Single Tier With Web App and Database

- Operating System: Microsoft Windows Server 2003 Web, Standard or Enterprise Edition. Microsoft Windows Server 2008.
- o CPU Minimum: 1GHz (x86 processor) or 1.4 GHz (x64 processor.)
- CPU Recommended: 2GHz or faster.
- o **Memory**: Minimum 1 GB (2.0 GB or greater recommended.)
- Hard Disk: Minimum 80GB drive (Note: attachments and images are stored in the database.
 Maximum allowed attachment size is a configurable option with Active Data Calendar. If many large attachments are anticipated, a larger hard disk is recommended.)
- o Database Server: SQL Server 2005, SQL Server 2005 Express, SQL Server 2008.
- Software: Internet Information Server with ASP.NET 2.0 (or later) framework and the AJAX server extensions v1.0.

Two Tier Installation

A two tier installation is a more typical configuration for Active Data Calendar. In such a configuration, the web application and database exist on separate physical servers.

Web Application Tier

- Operating System: Microsoft Windows Server 2003 Web, Standard or Enterprise Edition or Microsoft Windows Server 2008.
- o **CPU** Minimum: 1GHz (x86 processor) or 1.4 GHz (x64 processor.)
- CPU Recommended: 2GHz or faster.
- o Memory: Minimum 512 MB (1 GB or greater recommended.)
- Hard Disk: Minimum 20GB drive.
- Software: Internet Information Server with ASP.NET 2.0 (or later) framework and the AJAX server extensions v1.0.

Database Tier

 Operating System: Microsoft Windows Server 2003 Web, Standard or Enterprise Edition. Microsoft Windows Server 2008.

- o **CPU** Minimum: 1GHz (x86 processor) or 1.4 GHz (x64 processor)
- CPU Recommended: 2GHz or faster.
- o **Memory**: Minimum 1 GB (2.0 GB or greater recommended.)
- Hard Disk: Minimum 40GB drive (Note: attachments and images are stored in the database.
 Maximum allowed attachment size is a configurable option with Active Data Calendar. If many large attachments are anticipated, a larger hard disk is recommended.)
- Database Server: SQL Server 2005, SQL Server 2005 Express or SQL Server 2008.
- Software: ASP.NET 2.0 framework.

Leverage Virtualization on Linux Based Machines

If a client's hosting environment is restricted to Linux based devices, Active Data Calendar can also be installed inside of a virtual guest instance of Windows Server 2003 (or 2008) running on an adequately powered device. Since there are many varieties of Linux installations, specific inquiries about the requirements of such a configuration should be directed to the technical staff at Active Data Exchange.

2.4.1.8 Maintenance

The respondent must describe how maintenance will be applied. Maintenance included fixes and enhancements to the software. These can take the form of a service pack or a new release of the software.

Yes no

Active Data Exchange responds to all customer support requests within the same day if not sooner, and can usually provide a timeframe for a deliverable solution within a day. Should the software experience a major error, our technical staff often works with clients to either develop a quick fix, provides scripts to fix the error temporarily, and/or provides a new update/patch within a few days. We can provide numerous references where we have addressed customer issues expeditiously and in the timeliest manner. We can provide our published formal response time schedule; but we actually respond much quicker than our formal commitment requires.

2.4.1.9 New Version Cost

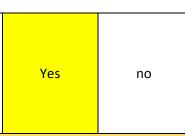
The respondent must identify the conditions under which there will be an upgrade cost for a new version that is not included in the maintenance and support cost. The Respondent must provide the historical frequency of this occurrence and the typical or current cost for a new version.

Yes no

All minor upgrades are included in annual maintenance and support. Additional costs may be incurred for major releases that occur after 12 months of initial purchase.

2.4.1.10 **Support**

The Respondent must identify how support will be provided. If it is through a help desk, the Respondent must provide the hours that it is available. The Respondent must identify if support is provided by a help desk, by telephone or by Internet access. The Respondent must provide the country of the help desk operators if they are overseas.



Active Data Exchange provides standard email and telephone support during regular business hours, and also extends emergency support on a 24/7 basis. On call staff is available within 20 minutes of any incident to personally address Level 1 support issues after normal business hours.

Active Data Exchange provides responsive and reliable customer support and believes in building long term relationships with our clients. Our firm has an outstanding reputation for superior and timely customer service and support. Our maintenance and support plans are identified in the pricing section and include base product feature upgrades, and a certain amount of support on an annual basis to assist with user issues. License upgrades (additional users or modules) are available at the standard upgrade rates provided.

Any error reporting is included in our standard maintenance plans. While we are happy to provide on-site troubleshooting if required (and travel expenses are billable), we can provide advanced remote support to your server and online support through online meeting services.

2.4.1.11 **Training**

The Respondent must provide a description of any user training that will provided and in what form (e.g., web-based, instructor led) it will be provided. The Respondent must identify if there is an additional cost for training that is not included in the cost proposal.

Yes no

See 7.3 - Attachment 2.4.1.11

2.4.1.12 Disaster Recovery

Does a disaster recovery plan exist? Describe your disaster recovery plan. Please provide a descriptions of all disaster avoidance plans. (e.g. load balanced application servers, clustered databases, multiple datacenters)

Yes

no

Active Data Calendar meets this by being a standalone application that is hosted on your servers. Our technical team will work with your team on network/system requirements so this will not be an issue.

4 Cost Proposal

Active Data Exchange pricing is based on the traditional software license structure. The state of Indiana will purchase the license(s) and own the software for perpetuity. All data will be securely kept within the state of Indiana's infrastructure with no issues of network performance that can be associated with SaaS and ASP hosted models.

Active Data Exchange does offer SaaS and ASP pricing models that can be further discussed if necessary at the time of the Best and Final Offer.

Product/Service	Description	Unit Cost	ost Qty One Ti		Annual Fees
Active Data Calendar Software License v3.x Enterprise	Online event marketing and planning software With as many separate instances of Active Data Calendar up to 500 users. An unlimited number of anonymous users can submit events for approval using the Public Open Entry optional module below.	\$44,995	500 Users	\$44,995	
Active Data Calendar Maintenance and Support	Product upgrades and tech support for one year	\$8,999 Annually			\$8,999 Annually
Active Data Calendar – Private Calendar Module	Additional calendar software for use for private events and resource planning	\$4,995	500 Users	\$4,995	
Maintenance and Support for the Private Calendar Module	Product upgrades and tech support for one year	\$999 Annually			\$999 Annually
Active Data Calendar – Public Open Entry	Configurable Open Event Submission Form Software for Public Calendar	\$4,995	500 Users	\$4,995	
Maintenance and Support for the Public Open Entry Module	Product upgrades and tech support for one year	\$999 Annually			\$999 Annually
Active Data Calendar – Private Open Entry	Configurable Open Event Submission Form Software for Private Calendar	\$4,995	500 Users	\$4,995	
Maintenance	Product upgrades and tech	\$999			\$999

and Support for the Private Open Entry Module	support for one year	Annually			Annually
TOTAL				\$59,980	\$11,996
SOFTWARE				40.7.00	4 ,
Product/Service	Description	Unit Cost	Time	Qty	Total Fees
Course 3901 - Active Data Calendar Standard Training for End Users	2-2 hour online sessions Overview of setup process, structure, configuration, views, event creation and manipulation, registration intro, reports intro, Q&A Limit 10 users per session	\$595	4 Hours	10 Sessions Estimated	\$5,950
Course 3902 - Active Data Calendar Advanced Training for Administrators	3 - 2 hour online sessions All of Course 3901 plus advanced syndication, RSS, e- mails, quick links, registration, reports, Q&A Limit 10 Users per Session	\$895	6 Hours	1 Session Estimated	\$895
Active Data Calendar Installation support	Assistance with network configuration as necessary Customer pays for actual hours used	\$125	Per Hour	Estimated 40 Hours	\$5,000
Data Conversion Services	Estimated hours for conversion of existing data from an Indiana supplied formatted csv file Customer pays for actual hours used	\$125	Per Hour	Estimated 20 Hours	\$2,500
TOTAL SERVICES					\$14,345

4.1 First Year Cost Breakdown

Total First Y	\$86,321	
Data Conv	\$ 2,500	
Training	\$ 6,845	
Installation	Services (Estimated)	\$ 5,000
First Year M	\$11,996	
Total Licen	\$59,980	

4.2 Hardware/Software Requirements

Active Data Calendar is a standard ASP.NET application which does not require a dedicated server(s). If servers are to be allocated specifically for Active Data Calendar, they should meet or exceed the

requirement listed below. Active Data Exchange also provides hosting services on a dedicated or shared basis.

Single Tier Installation

Active Data Calendar can be installed in a single tier configuration in which the web application and the database co-exist on the same physical server.

Single Tier With Web App and Database

- o **Operating System**: Microsoft Windows Server 2003 Web, Standard or Enterprise Edition. Microsoft Windows Server 2008.
- o **CPU** Minimum: 1GHz (x86 processor) or 1.4 GHz (x64 processor.)
- o CPU Recommended: 2GHz or faster.
- o **Memory**: Minimum 1 GB (2.0 GB or greater recommended.)
- o **Hard Disk**: Minimum 80GB drive (Note: attachments and images are stored in the database. Maximum allowed attachment size is a configurable option with Active Data Calendar. If many large attachments are anticipated, a larger hard disk is recommended.)
- o Database Server: SQL Server 2005, SQL Server 2005 Express, SQL Server 2008.
- o **Softwar**e: Internet Information Server with ASP.NET 2.0 (or later) framework and the AJAX server extensions v1.0.

Two Tier Installation

A two tier installation is a more typical configuration for Active Data Calendar. In such a configuration, the web application and database exist on separate physical servers.

Web Application Tier

- o **Operating System**: Microsoft Windows Server 2003 Web, Standard or Enterprise Edition or Microsoft Windows Server 2008.
- o **CPU** Minimum: 1GHz (x86 processor) or 1.4 GHz (x64 processor.)
- O CPU Recommended: 2GHz or faster.
- o **Memory**: Minimum 512 MB (1 GB or greater recommended.)
- o Hard Disk: Minimum 20GB drive.
- o **Software**: Internet Information Server with ASP.NET 2.0 (or later) framework and the AJAX server extensions v1.0.

• Database Tier

o **Operating System**: Microsoft Windows Server 2003 Web, Standard or Enterprise Edition. Microsoft Windows Server 2008.

o **CPU** Minimum: 1GHz (x86 processor) or 1.4 GHz (x64 processor)

O CPU Recommended: 2GHz or faster.

o **Memory**: Minimum 1 GB (2.0 GB or greater recommended.)

o **Hard Disk**: Minimum 40GB drive (Note: attachments and images are stored in the database. Maximum allowed attachment size is a configurable option with Active Data Calendar. If many large attachments are anticipated, a larger hard disk is recommended.)

o **Database Server**: SQL Server 2005, SQL Server 2005 Express or SQL Server 2008.

o Software: ASP.NET 2.0 framework.

Leverage Virtualization on Linux Based Machines

If a client's hosting environment is restricted to Linux based devices, Active Data Calendar can also be installed inside of a virtual guest instance of Windows Server 2003 (or 2008) running on an adequately powered device. Since there are many varieties of Linux installations, specific inquiries about the requirements of such a configuration should be directed to the technical staff at Active Data Exchange.

4.3 Annual Cost Breakdown Years 2-5

License Renewal	None
Annual Maintenance/Support	\$11,996
Maximum Annual Increase	<u>None</u>
Total First Year Costs	\$86,321
Total Costs for years 2-5	\$47,98 <u>4</u>
Total Five Year Investment	\$134,305

The above fees assume hosting is located on the state of Indiana servers. Hosting fees with Active Data Exchange can be configured and provided upon request.

5 Indiana Economic Impact



This information is required by the Indiana Department of Administration for all contractors, vendors/suppliers to the State of Indiana (complete all 22 items).

1	Legal Name of firm:	Active Data Exchange
2	Address/City/State/Zip	190 Brodhead Road, Suite 300, Bethelehem, PA
_	Code:	18017
3	Telephone #/Fax #/Website:	610-997-8100 www.activedatax.com
4	Federal Tax Identification Number:	
5	State/Country of domicile/incorporation:	Pennsylvania USA
6	Location of firm's headquarters or principal place of business:	190 Brodhead Road, Suite 300, Bethelehem, PA 18017
7	Name of parent company or holding company (if applicable):	N/A
8	State/Country of domicile/incorporation of company listed in #7:	N/A
9	Address of company listed in #7:	N/A
10	IN Department of Workforce Development (DWD) account number:	N/A
11	IN Department of Revenue (DOR) account number:	N/A
12	Number of Indiana resident employees per most recently completed IRS Form W-2 distribution:	N/A
13	Total number of employees per most recently completed IRS Form W-2 distribution:	24

14	Total amount of payroll paid to Indiana resident employees per most recently completed IRS Form W-2 distribution:	N/A	
15	Total amount of payroll paid to all employees per the most recently completed IRS Form W-2 distribution:	Will release informat	ion upon award of contract
16	Total amount of this proposal, bid, or current contract:	\$144,305	
	ACCOUNTING OF INDIANA EMPLOYEES	RESIDENT	_
17	Prime Contractor Company Name:	Active Data Exchange	
18	Number of Full Time Equivalent (FTE) employees that are Indiana residents specifically for this proposal or contract:	N/A	
19	Subcontractor Company Name:	N/A	
20	Address/Contact Person/Telephone Number/Tax ID Number:	N/A	
21	Number of Full Time Equivalent (FTE) employees that are Indiana residents specifically for this proposal or contract:	N/A	
22	Affirmation by authorized of foregoing representations are		
	Signature:		
	Name of auththorized official:		
	Title:	1	

Date:

6 Buy Indiana Initiative

Active Data Exchange is registered with the State of Indiana. Pasted below is a copy of our Pennsylvania MWBE certification. We are in process of registering as a certified MWBE with the state of Indiana.



PA Department of General Services
Bureau of Minority and Women Business Opportunities
611 North Office Building, Harrisburg, PA 17125
717-783-3119 ● FAX: 717-787-7052 ● gs-bmwbo@state.pa.us

December 11, 2008

Susan C Yee Active Data Exchange Inc 109 Brodhead Road Suite 300 Bethlehem, PA 18017

CERTIFICATION NO: EXPIRATION DATE:

101231Active D December 31, 2010

The Bureau of Minority and Women Business Opportunities has reviewed your submission for recertification. I am pleased to inform you that your company has been approved. This recertification demonstrates the Commonwealth's recognition of your company as a Woman/Minority Business Enterprise.

Through the application process, you have presented documentation that your company is engaged in providing certain products and/or services. Information regarding these products and/or services for which you have been certified has been electronically listed for use by all Commonwealth agencies. Please note that obtaining certification is only the first step in pursuing state contracts. The next step is to use this certification as a tool when you market your goods or services to the Commonwealth's agencies and departments. For information on workshops explaining how to pursue state government contracts, please contact our Business Development Unit at 717-783-3119.

Your recertification is valid until the expiration date noted in this letter. Ninety (90) days prior to the expiration of your certification, you should contact the bureau regarding the recertification process. If the ownership, management, or operational control changes during the certification period, you should immediately notify the bureau of the changes.

The Bureau of Minority and Women Business Opportunities reserves the right to periodically review the ownership, management and operational control to confirm the continued validity of the certification status, as conferred by the Commonwealth.

We look forward to assisting you in doing business with the Commonwealth of Pennsylvania.

Sincerely

Kathryn Waters-Perez, Director Bureau of Minority and Women Business Opportunities

Enclosure(s): Certificate

7 Attachments

7.1 Attachment 2.4.1.2.2.6 Section 508

Active Data Calendar offers a high degree of compliance with Section 508 of the Rehabilitation Act of 1973 (which was subsequently strengthened in the Workforce Investment Act of 1998). The law is in place to encourage technology vendors to make their products accessible to individuals with disabilities. Calendar's high level of compliance helps to ensure that your web calendar is usable by all visitors and that you don't miss out on accessibility-contingent funding.

The following tables are the Voluntary Product Accessibility Template (VPAT), which is a standard template created by the Information Technology Industry Council for detailing a technology product's level of compliance with specific sections of the code. Any detailed sections of the VPAT that are missing were omitted because they were not applicable to Active Data Calendar (as noted in the summary table below).

More information on Section 508 is available on the web at http://www.section508.gov or http://www.section5

Section 508 - Compliance Summary Table				
Criteria Supporting Features		Remarks and explanations		
Section 1194.21 Software Applications and Operating Systems	Supports	All criteria in this section are supported or not applicable as noted below in the Software Applications and Operating Systems - Section 1194.21 table below.		
Section 1194.22 Web- based internet information and applications	Supports with Exceptions	All criteria in this section are supported or not applicable as noted below in the Web-based Internet information and applications - Section 1194.22 table below. There are three criteria where exceptions are noted within the application's administration area but all front-end Calendar views are fully supported.		
Section 1194.23 Telecommunications Products	Not Applicable	Active Data Calendar is not a Telecommunications Product.		
Section 1194.24 Video and Multi-media Products	Not Applicable	Active Data Calendar is not a Video and Multi-media Product.		
Section 1194.25 Self- Contained, Closed Products	Not Applicable	Active Data Calendar it not a Self Contained, Closed Product.		
Section 1194.26 Desktop and Portable Computers	Not Applicable	Active Data Calendar is not a Desktop or Portable Computer.		
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	Most criteria in this section are not applicable to Active Data Calendar as noted below in the Functional Performance Criteria - Section 1194.31 table. There are some criteria noted that are applicable and Active Data Calendar supports those criteria with the exceptions noted. Exceptions are focused to the administrative area of the system, with the front-end solution fully supported.		
Section 1194.41	Supports	Active Data provides support via telephone, online manuals in written		

Information, and		at, in-context help text which can be accessed and read by tive technologies and online webinars that offer visual and audio
support.	eleme	ents.

Section 1194.21 - Software Applications and Operating Systems

Refer to http://www.access-board.gov/sec508/guide/1194.21.htm for details on the guidelines listed below.

the guidelines listed below.					
Criteria	Supporting Features	Remarks and explanations			
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	All actions on the Front-End Calendar Public and Private Views, as well as all interactive options for visitors that can be identified or labeled with text are able to be executable from a keyboard. The same is the case within the Active Data Administration area.			
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	There are no features within Active Data Calendar that disrupt or disable activated features of other products that are identified as accessibility features.			
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	Active Data Calendar provides visual indication of the current screen's focus.			
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.		All graphical and elements (buttons, images, etc.) have text (alt text) that identifies the element and its current state or condition.			
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	There are no images utilized within the Calendar solution to identify controls, status indicators, or other programmatic elements.			
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.		Active Data uses standard HTML and display methods. No unique HTML schemes are used.			

Section 1194.21 - Software Applications and Operating Systems (continued)				
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	Client can set all color and font size choices as the default within the Active Data Calendar configuration area. Visitors to the Calendar can adjust size of text, etc. to meet their individual requirements through standard browser functionality.		
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	No animation is used in Active Data Calendar.		
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Active Data Calendar allows full configuration of text coloring for appearances, however color is not used for indication of an action, response prompt or other means that cannot be distinguished through the text itself.		
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports	Active Data Calendar allows full configuration of all colors. All configurable coloring used in calendar can be configured to any color following the HTML 6 digit hex standard (#000000).		
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	Active Data Calendar does not use any flashing or blinking text, objects or other elements.		
(I) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Active Data Calendar includes alternative text elements (alt text) for all buttons and input fields.		

Section 1194.22 - Web-Based Internet Information and Applications

Refer to (http://www.access-board.gov/sec508/guide/1194.22.htm) for details on the guidelines listed below.

	une guidennes	S listed below:	
Criteria	Supporting Features	Remarks and explanations	
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "long desc", or in element content).	Supports with Exceptions	Active Data Calendar provides full support of the criteria on all front-end Calendar views and option There are areas within the Calendar administration at that do not currently include alt. text options, however number of items missing alt text within the admin are very minimal.	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Active Data Calendar does not utilize multimedia presentations.	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Active Data Calendar allows full configuration of text coloring for appearances, however color is not used for conveying context or markup.	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	Active Data Calendar's layout is not determined by the style sheet and is only utilized for further enhancing appearance of information but is not required to access the information.	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Active Data Calendar does not utilize server-side image maps on the Calendar.	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Supports	Active Data Calendar has one client-side image map in the administration area and it follows the requirement so that someone using a screen reader can easily identify and activate regions of the map.	
(g) Row and column headers shall be identified for data tables.	Supports	Active Data Calendar utilizes row and column headings on data tables.	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.		Active Data Calendar does not utilize any tables with two or more levels.	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	Active Data Calendar does not utilize frames.	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.		Active Data Calendar does not use any techniques that would cause the screen to flicker.	

Section 1194.22 - Web-Based Internet Information and Applications (continued)				
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports	Active Data Calendar provides text listing view options that can be used as an equivalent to display the same information available in the Grid View.		
(I) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	Actionable items on the front end of the Calendar do support these criteria fully. There are some Calendar forms within the administration areas that are missing alternative text. One example of this is the option within the administration area is a current link to "View Export Options" that does utilize JavaScript for a post back action that does not currently have alternative text provided. These exceptions are rare and will be updated within normal maintenance product upgrades in early 2010.		
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with Û1194.21(a) through (l).	Not	Active Data Calendar does not utilize applets, plug-ins or other applications be present on the client system to interpret page content.		
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	All electronic forms are designed to be completed online by people using Assistive Technology and meet all requirements outlined.		
(o) A method shall be provided that permits users to skip repetitive navigation links.		Active Data Calendar does not include repetitive navigation links. Calendar allows for custom header and footers to be uploaded by each client and it is up to the client to ensure that headers/footers do not include repetitive links and should include methods for skipping navigation within them.		
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.		The only timeout in Calendar is the standard IIS application timeout which is set to 20 minutes by default but can be extended by each client. Also, the user is able to save at any point in order to not lose data if they expect to exceed the amount of time allowed before session timeout.		

Section 1194.31 - Functional Performance Criteria				
Criteria	Supporting Features	Remarks and explanations		
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	Front end Views are compliant to these criteria; however the Active Data Calendar administration area does not provide a separate mode of operation than the standard web based forms which are not optimized for use with Assistive Technologies for the visually impaired.		
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with Exceptions	Front end Views are compliant to these criteria as font size can be controlled and enlarged by using standard browser functionality for enlarging text. The backend administration area of Active Data Calendar does not provide a separate mode of operation than the standard web based forms which are not optimized for use with Assistive Technologies for the visually impaired.		
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not applicable	Active Data Calendar does not require any audio component that would be affected by these criteria.		
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.		Audio information is not utilized in Active Data Calendar.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	User speech is not required or utilized in Active Data Calendar.		
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Not applicable	All features of Active Data Calendar can be utilized through a standard keyboard.		

Section 1194.41 - Information, Documentation, and Support				
Criteria	Supporting Features	Remarks and explanations		
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Active Data provides support via telephone, online manuals in written format, in-context help text which can be accessed and ready by assistive technologies and online webinars that offer visual and audio elements all at no additional charge to the standard software maintenance and support.		
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Active Data provides end-users with a description of accessibility compatibility at no charge.		
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Active Data provides support via telephone, online manuals in written format, in-context help text which can be accessed and ready by assistive technologies and online webinars that offer visual and audio elements all at no additional charge to the standard software maintenance and support		

7.2 Attachment 2.4.1.3.1 Active Directory and Active Data Exchange

When users are brought from Active Directory to calendar (through LDAP) we take the following four pieces of information: first name, last name, email and login name.

USERS

In the calendar application you can import single users from Active Directory into calendar. There is a section in the calendar administration area where you can search for users in Active Directory and copy the users found into the calendar application. Upon importing an Active Directory user the following occurs:

The 4 pieces of information noted above are copied from Active Directory and an account is created in the calendar application.

Department permissions and role and account status can be automatically applied to users as they are brought over to calendar.

At this point the user information as stored in calendar matches the information stored in LDAP. Also, you are unable to modify the accounts information (first name, last name, email,). Only the accounts permissions in the calendar application can be modified (department roles, privileges, facility ownership...). Once a user is brought into the calendar application from Active Directory

GROUPS

In the calendar application you can import groups from Active Directory into calendar. There is a section in the calendar administration area where you can search for groups in Active Directory and then select to import a group into calendar. This is the only area in calendar where groups and Active Directory interact. Upon importing an Active Directory group the following happens:

A group with a name matching the Active Directory group is created in the calendar application. All users in the Active Directory group are imported into the calendar application (as noted in the USERS section).

All Active Directory users imported are assigned to the group created in the calendar application.

At this point there is a group name in the calendar application that matches the group name in Active Directory. Group names can be modified in the calendar application to be changed to something different than the group name as it is stored in Active Directory.

Once groups and users are in the calendar system, calendar permissions (department roles, privileges, facility ownership,) can be modified at group level which gets applied to every user assigned to the group. This is an easy way to give large sets of users similar privileges based on group. All the individual accounts imported into the group from Active Directory can also be modified as outlined in the USERS section above.

PERSISTENT ACTIVE DIRECTORY INTERACTION

Simple answer: There is absolutely no persistent interaction with the calendar application and Active Directory once a user/group is brought into the calendar application from Active Directory.

The only thing the calendar application cares about when it comes to users in the calendar system and users in Active Directory are the following:

The user login name as entered when logging into the calendar application must be a valid calendar account.

The user login name as entered when logging into the calendar application must validate against Active Directory.

If the login meets those 2 requirements they are allowed to access the calendar administration area with permissions as specified in the USERS/GROUPS sections.

Group assignments in Active Directory do not affect validity of an Active Directory account; they are only for setting up permissions and things of that nature on an organization domain (which is outside of calendar and has nothing to do with the permissions and privileges of an account in the calendar application). A user in Active Directory may be a part of 14 groups when they are first brought into the calendar application and later on they are removed from all 14 groups and assigned to 3 totally new groups through Active Directory; this account will still be valid in Active Directory from a perspective of calendar and the group changes made in Active Directory will not be reflected or have any bearing on account/group information in the calendar application (they will still maintain their original assignments in the calendar application).

A note about password and Active Directory and the calendar system: When the user logs into calendar and enters their password the user is validated against the client Active Directory to make sure they are a valid user and then a hash of their password is stored in the calendar system. A password hash is a one way process meaning we cannot EVER undo the hash to see the actual password entered. For example the password "admin12" hashes to the value "1844156D4166D94387F1A4AD031CA5FA". So from the calendar perspective we never actually know or store user passwords in their open form (admin12); sometimes this helps ease administrators when setting up an LDAP/Active Directory connection and associated security risks.

A note about the super user: The calendar super user is never validated against Active Directory. This is an account that pertains only to the calendar application and has global unrestricted rights.

7.3 Attachment 2.4.1.11 Training Course Description

Course 3901: Standard Training - Maximizing Event Planning and Publishing

Includes 2 - 2 hour Sessions

Cost = \$595.00 (1 Live Meeting Connection)

Session One: Calendar Framework/Workflow Setup and Administrative Overview (2 hours)

Summary

This session is intended to give an overview of the recommended Calendar administrative framework setup. This session is recommended for top level administrators including the Super User, Department level administrators and

Business/Category Owners or Topic Owners.

Prerequisites

There are no prerequisites for this training session other than the purchasing and installation of the Active Data Calendar

solution.

Topics Covered in Session One

1. Overview of the Product and Suggested Setup Flow

2. Navigating and Understanding the View Screens and Visitor Options

3. Configuring the Calendar (Setting up Custom Graphics, Enabling Interactive Options and View Settings)

4. Workflow Structures and Options

5. Creating and Maximizing your Categorization/Classification Structure

6. Location Structure Setup and Maximizing Conflict Notifications/Alerts for Event Planning

7. Importing and Exporting Events and Purging Events

8. Open Questions and Answers Session

Session Two: Calendar User Training - Maximizing Event Planning & Publishing (2 hours)

Summary

This session is intended to provide a product overview for standard Calendar users, as well as provide detailed training to both standard users and administrative level users on the best practices for adding and managing events in the Calendar program. There is also some introductory training on sending email marketing to event subscribers, enabling and

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managing registration and understanding the reports area of Calendar 3.9.

Prerequisites

Standard Users (Non administrative level) have no pre-requisites prior to attending this training session. It is recommended that this training session be conducted after the administrative users have already setup and finalized the calendar configuration, categorization and location structures as well as created the Calendar workflow structure.

Topics Covered

- 1. Review of Calendar Views
- 2. Workflow Overview
- 3. Adding and Managing your Events
- 4. Modifying/Cancelling/Deleting/Rescheduling/Copying Events
- 5. Sending Event Email Notices
- 6. Event Registration Overview Starter Training

ACTIVE DATA CALENDAR 3.9
TRAINING PACKAGES

- 7. Brief Review of Reports
- 8. Open Questions and Answers Session

Course 3902: Advanced Training - Maximizing Event Publishing & Marketing

Includes 3 - 2 hour Sessions

Cost = \$895.00 (1 Live Meeting Connection)

*Includes Session One and Session Two outlined in the Course 3901 - Training Package as well as an additional training session on Maximizing the Event Marketing Features.

Session One: Calendar Framework/Workflow Setup and Administrative Overview (2 hours)

Summary

This session is intended to give an overview of the recommended Calendar administrative framework setup. This session is recommended for top level administrators including the Super User, Department level administrators and Business/Category Owners or Topic Owners.

Prerequisites

There are no prerequisites for this training session other than the purchasing and installation of the Active Data Calendar solution.

Topics Covered in Session One

- 1. Overview of the Product and Suggested Setup Flow
- 2. Navigating and Understanding the View Screens and Visitor Options
- 3. Configuring the Calendar (Setting up Custom Graphics, Enabling Interactive Options and View Settings)
- 4. Workflow Structures and Options

5. Creating and Maximizing your Categorization/Classification Structure

6. Location Structure Setup and Maximizing Conflict Notifications/Alerts for Event Planning

7. Importing and Exporting Events and Purging Events

8. Open Questions and Answers Session

Session Two: Calendar User Training - Maximizing Event Planning & Publishing (2 hours)

Summary

This session is intended to provide a product overview for standard Calendar users, as well as provide detailed training to both standard users and administrative level users on the best practices for adding and managing events in the Calendar program. There is also some introductory training on sending email marketing to event subscribers, enabling and

managing registration and understanding the reports area of Calendar 3.9.

Prerequisites

Standard Users (Non administrative level) have no pre-requisites prior to attending this training session. recommended that this training session be conducted after the administrative users have already setup and finalized the

calendar configuration, categorization and location structures as well as created the Calendar workflow structure.

Topics Covered

1. Review of Calendar Views

2. Workflow Overview

3. Adding and Managing your Event

Modifying/Cancelling/Deleting/Rescheduling/Copying Events 4.

Sending Event Email Notices

Event Registration - Overview Starter Training 6.

Brief Review of Reports 7.

Open Questions and Answers Session

Session Three: Event Registration and Advanced Event Marketing (2 hours)

Session Summary

This session is intended to provide a detailed training on the advanced event marketing functions built into Calendar 3.9. Learn how to extend your event marketing reach by syndicating events via templates throughout your site, stylize mini grids, and create RSS feeds. Administrators will learn how to create effective marketing emails to send to subscribing visitors and how to enable and manage event level registration. This session is recommended for top level administrators

including the Super User, Department level administrators and Business/Category Owners or Topic Owners.

Prerequisites

All administrators and super user accounts that attend this training session should have first completed Session One on "Setting up the Calendar Framework and Administrative Structure".

Topics Covered

- 1. Creating Advanced Syndication Lists, Grid Syndication and Using Style Templates
- 2. Maximizing RSS and Using the RSS Library for Event Marketing and Email Newsletters
- 3. Send Email Notice Using the WYSIWYG and Managing Event Subscribers
- 4. Creating and Maximizing Quick Links
- 5. Enabling Event Registration and Managing Event Registrants
- 6. Using Calendar Reports to understand your Calendar visitors
- 7. Open Questions and Answers Session